

IS Resources

METROPOLITAN COUNCIL

Gretchen White | November 2026

Strategic Need for IS Resources

Bridge Staffing Gaps	Project-Based Expertise	Recurring Work	Industry Knowledge	Workload Flexibility
Support operations while permanent positions are being filled	Complete one-time initiatives without adding permanent staff	Provide resources for repeatable efforts	Bring expertise and best practices from other technology shops	Scale resources to meet changing demands

Current State

IS Staff Augmentation

56 consultants are currently contracted through the IS Staff Aug Program to support:

- Project work (fare collection, ERP, etc.)
- Ongoing service operations
- Architecture
- Cybersecurity

MCUB Vendors

A secondary goal of the staff augmentation was to develop relationships with MCUB vendors for IT staffing needs.

As of October 2026, 44% of partners through IS Staff Aug are MCUB vendors.

Upcoming Items

Over the next six months, a total of nine (9) business items will be proposed:

IS Staff Augmentation

BI: $20M

As we move to leverage MNSITE Vendor Select, additional funding for IS Staff Aug is required to continue existing services without contractor migration.

- ✓ Workforce continuity
- ✓ Reduced disruption
- ✓ Retain institutional knowledge

MNSITE Vendor Select

BI (x8): $80M total

Establish service-area contracts through MNSITE Vendor Select to staff IS contract needs.

- ✓ Cybersecurity ($10M)
- ✓ Service Delivery ($10M)
- ✓ ERP ($10M)
- ✓ Infrastructure ($10M)
- ✓ Application Services ($10M)
- ✓ Operations ($10M)
- ✓ Data Management ($10M)
- ✓ IS Business Office ($10M)