

Exceptional Airport Experiences for a Thriving Minnesota



Metropolitan Council
Brian Ryks, CEO
Jan. 28, 2026

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Metropolitan Airports Commission



Board of Commissioners

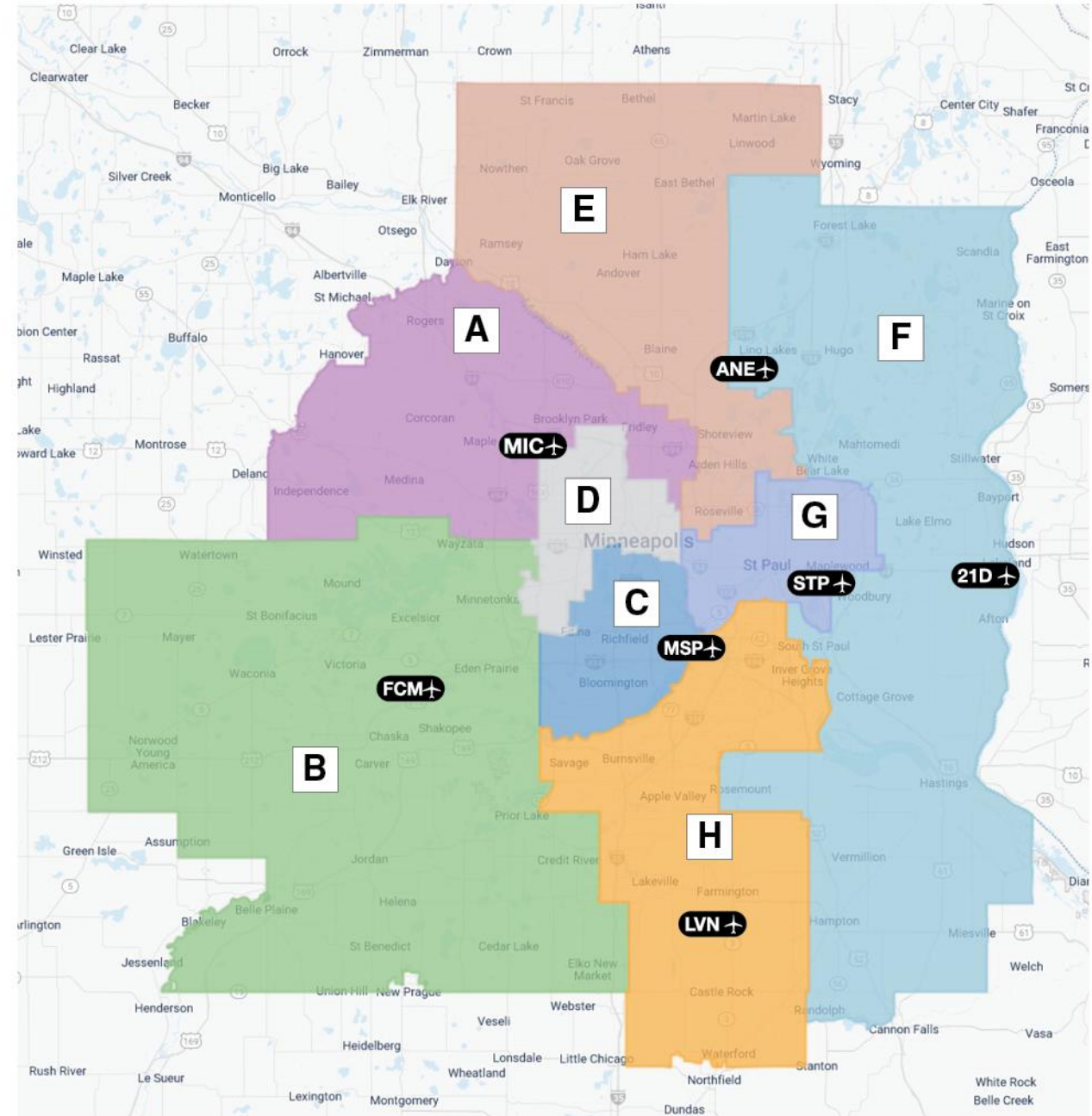
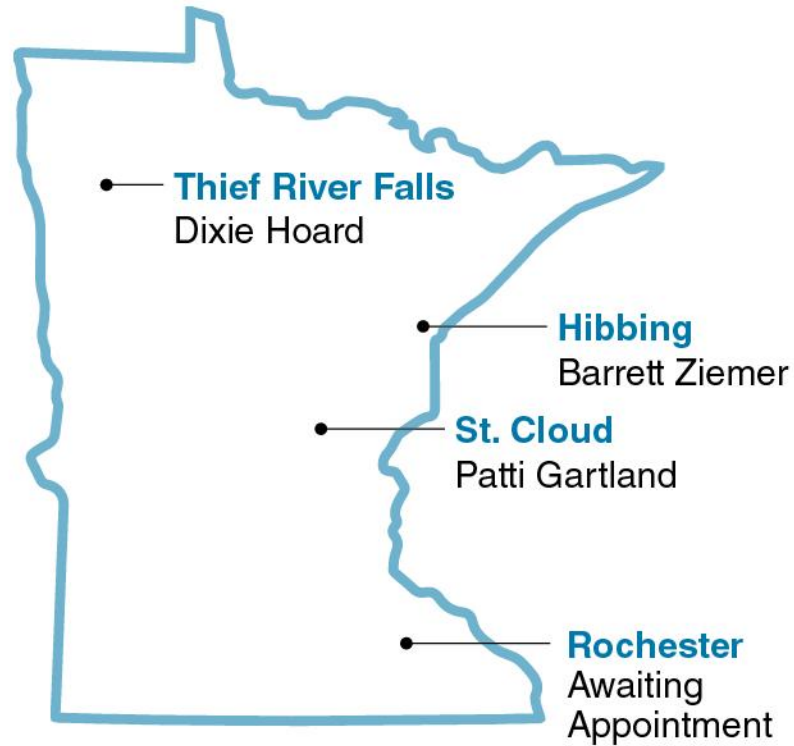
Board Chair -
James Lawrence

- A** Carl Crimmins
- B** Awaiting Appointment
- C** Awaiting Appointment
- D** Andrea Mokros
- E** Pamela Deal
- F** Rodney Skoog
- G** Richard Ginsberg
- H** Yodit Bizen

Minneapolis - Mayor Jacob Frey

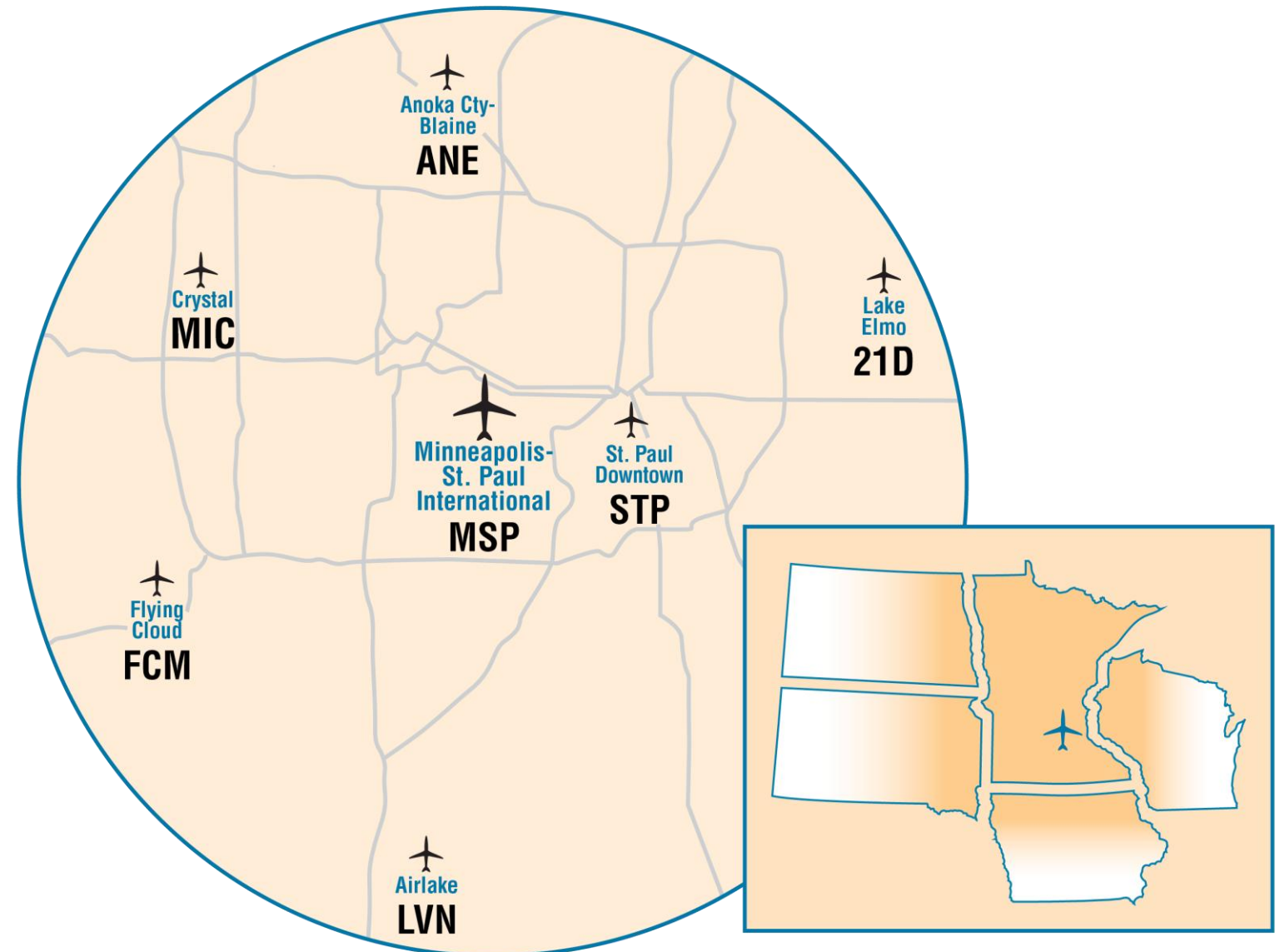
St. Paul - Mayor Kaohly Her

Outstate Representatives



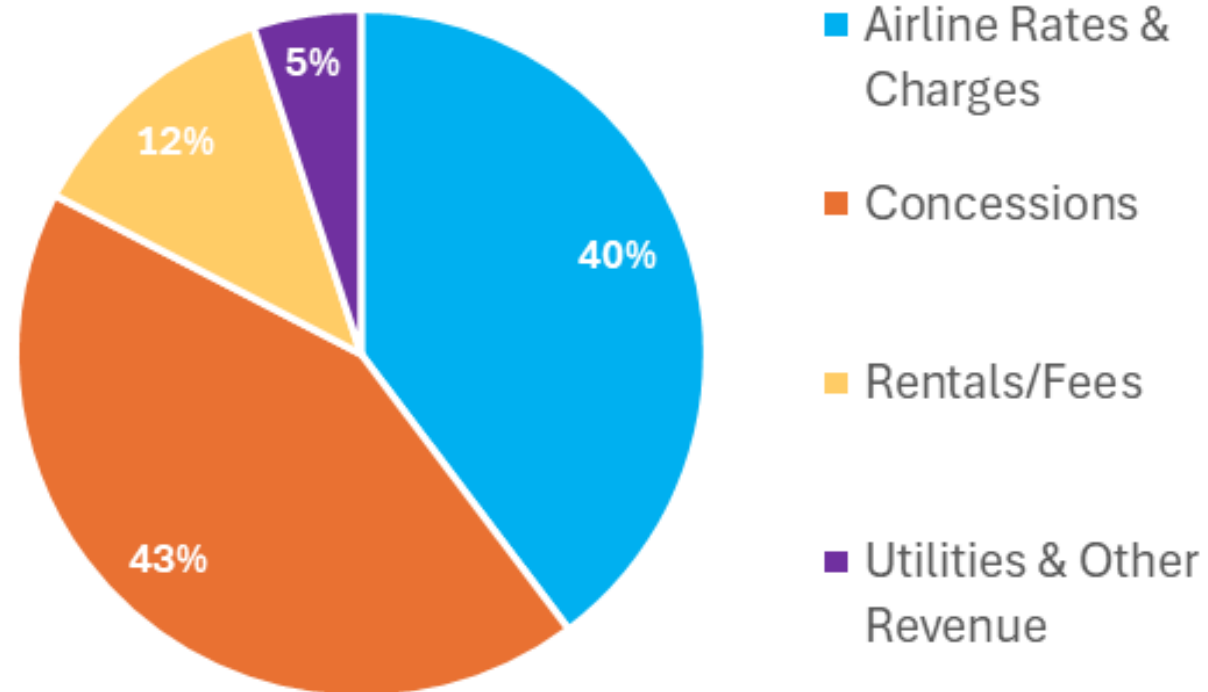
The Metropolitan Airports Commission

- MSP Airport is the 17th largest commercial airport in United States
- MSP is Delta's second largest hub by passengers
- 728,000 + system-wide operations in 2025



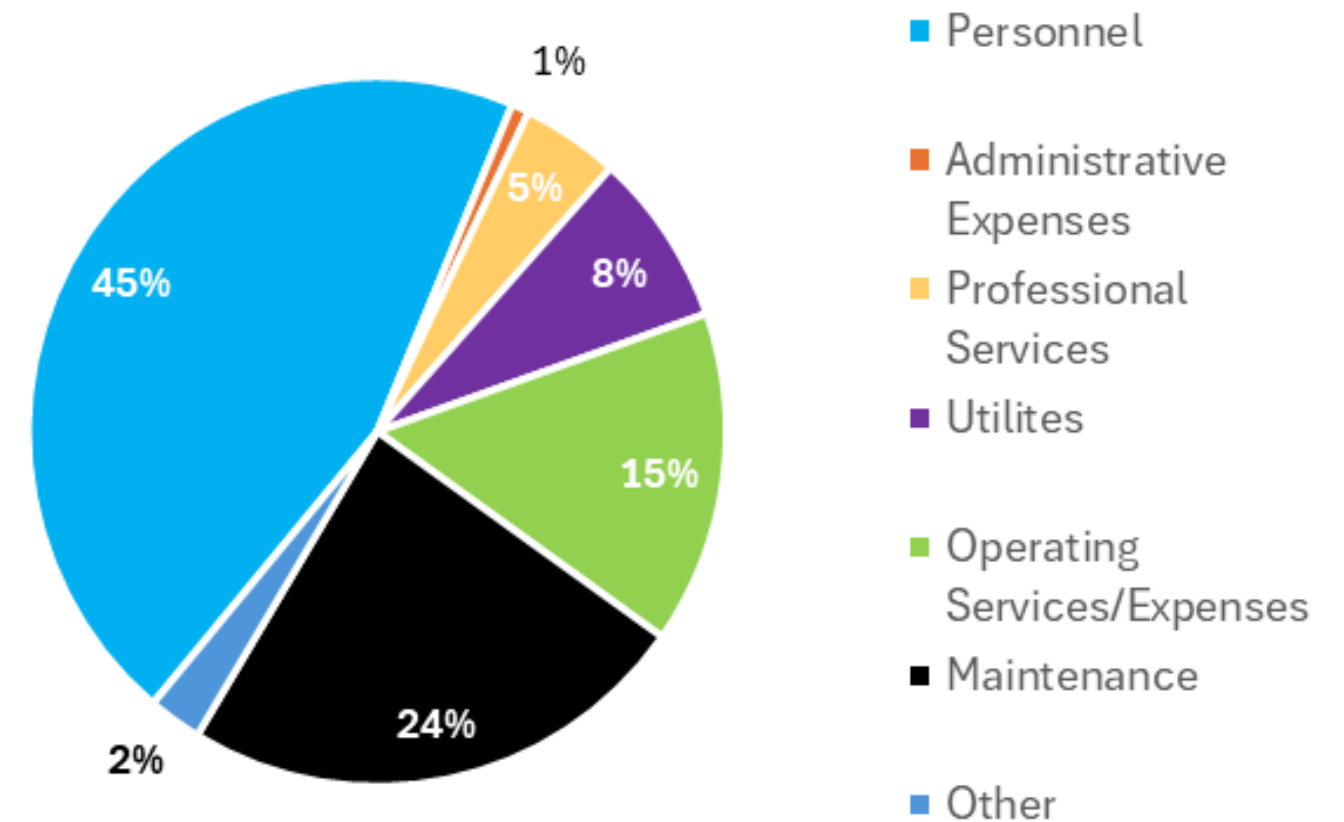
MAC Financials: Budget

2026 Operating Budget Revenue



\$565 million

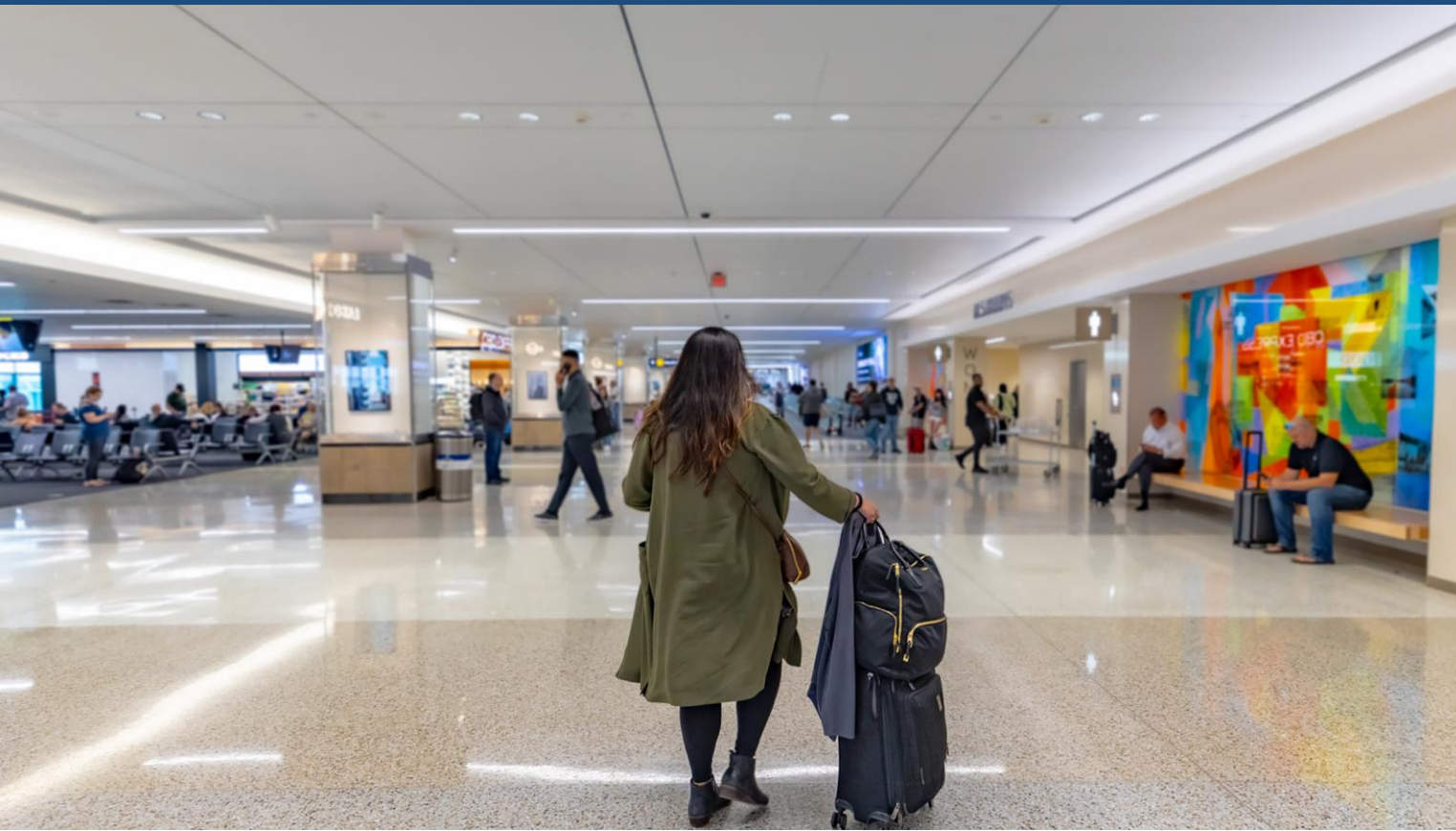
2026 Operating Budget Expense



\$311 million

2

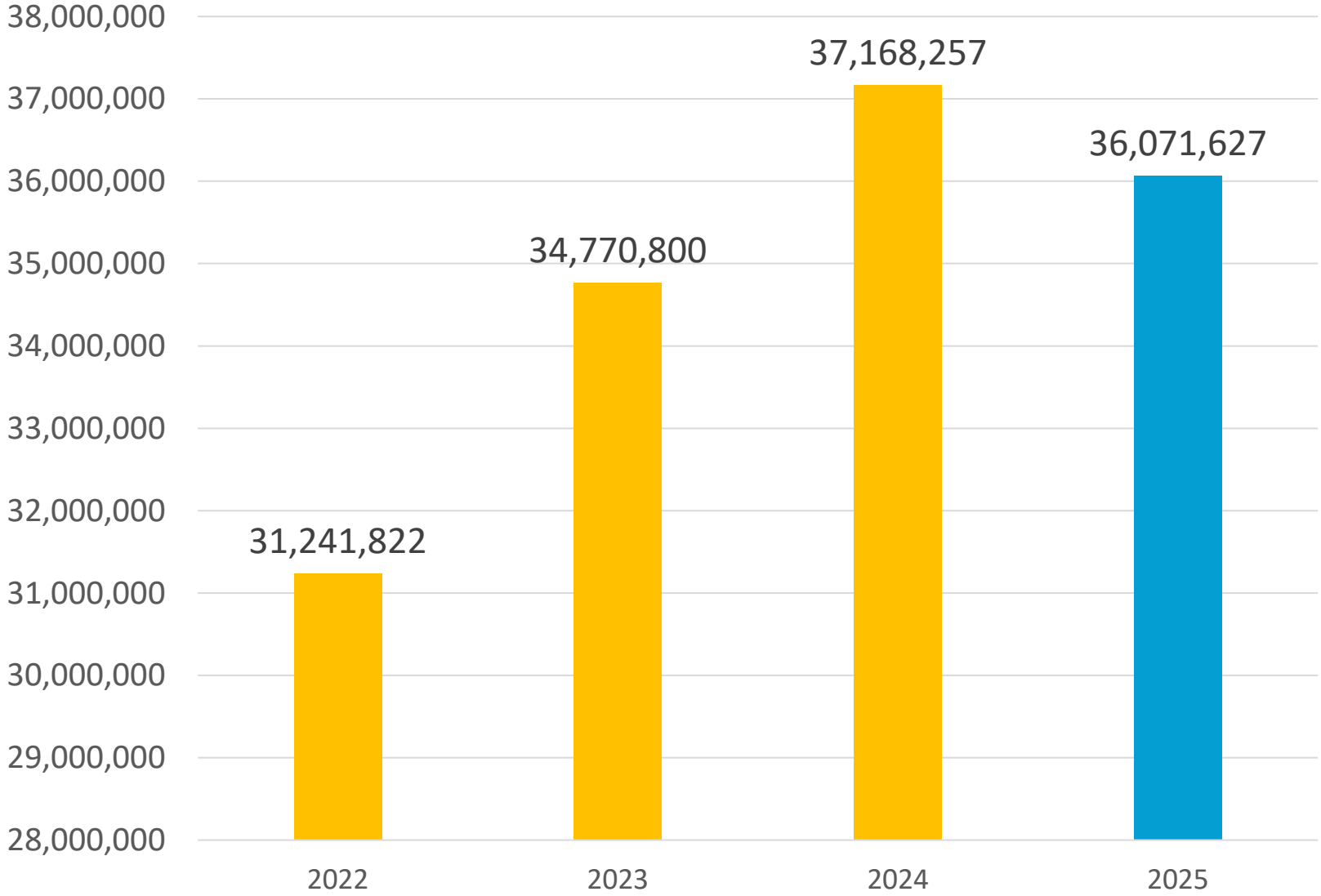
MSP Passengers and Operations



MSP Airlines



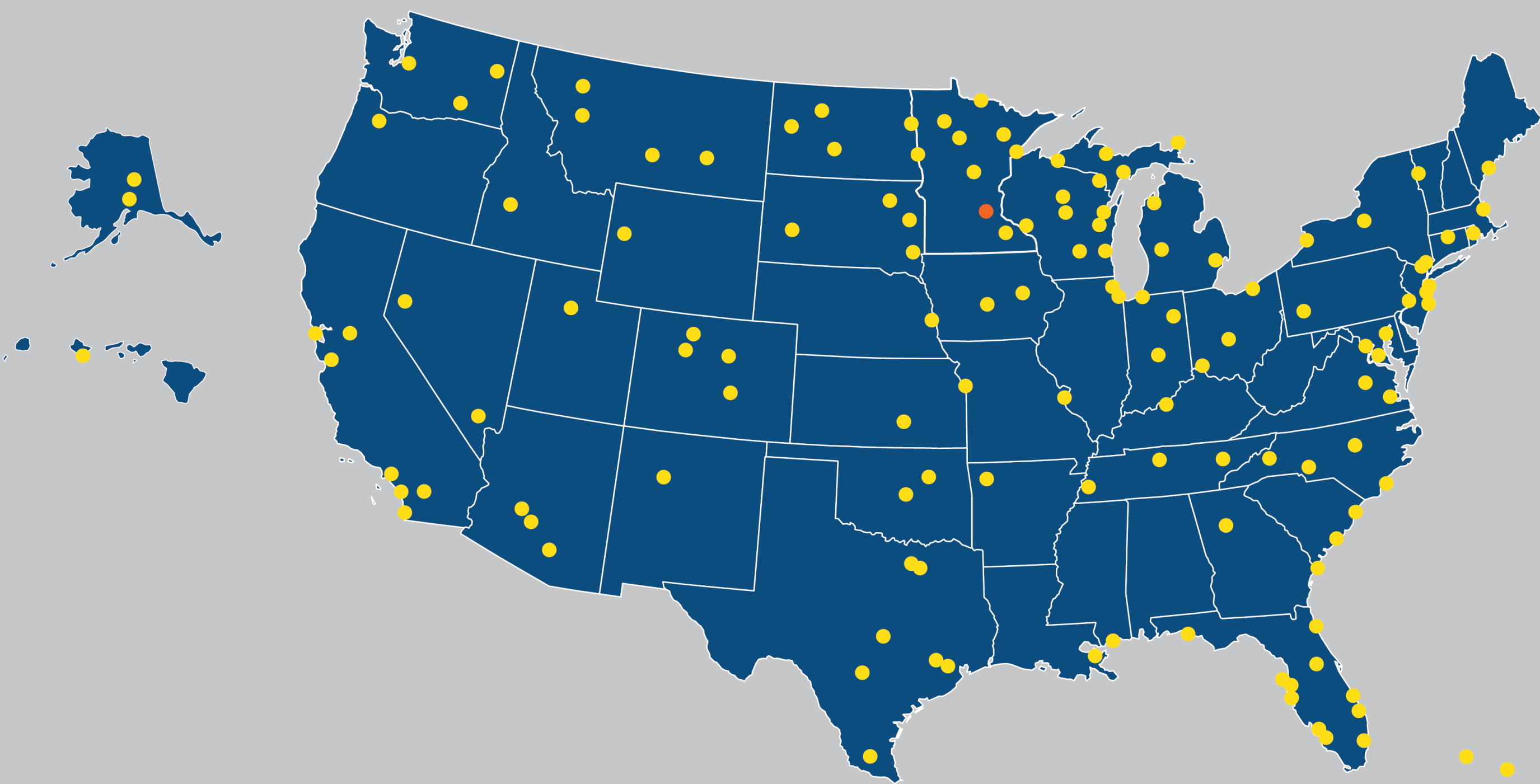
MSP Total Passengers



*Preliminary



131 Non-Stop Domestic Destinations in 2026



35 Non-Stop International Destinations in 2025



Aer Lingus 

AIR CANADA 

AIRFRANCE 

 DELTA

discover.
airlines

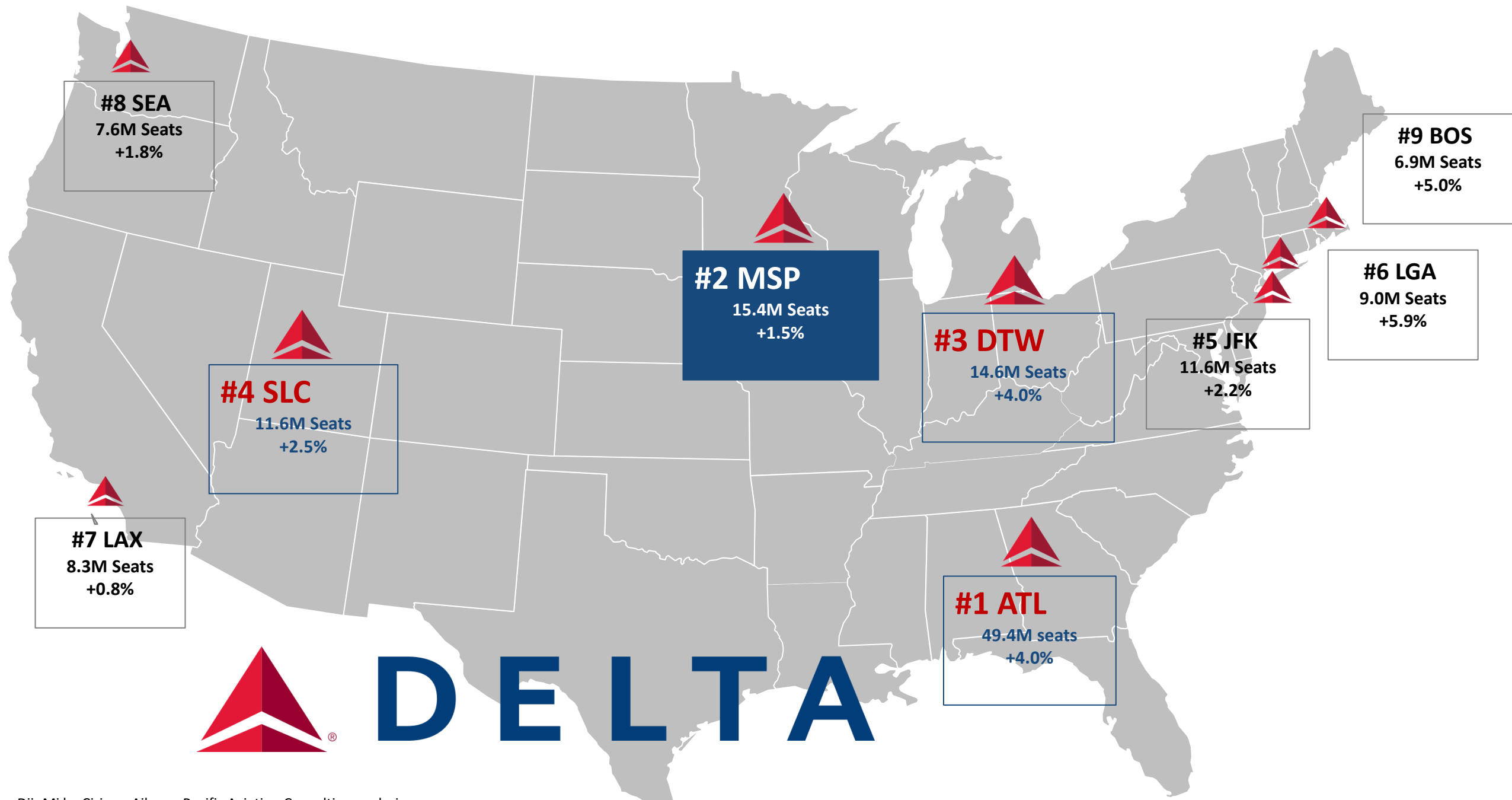
ICELANDAIR 


KLM


sun country airlines.

WESTJET 

Delta Hub Rankings 2025

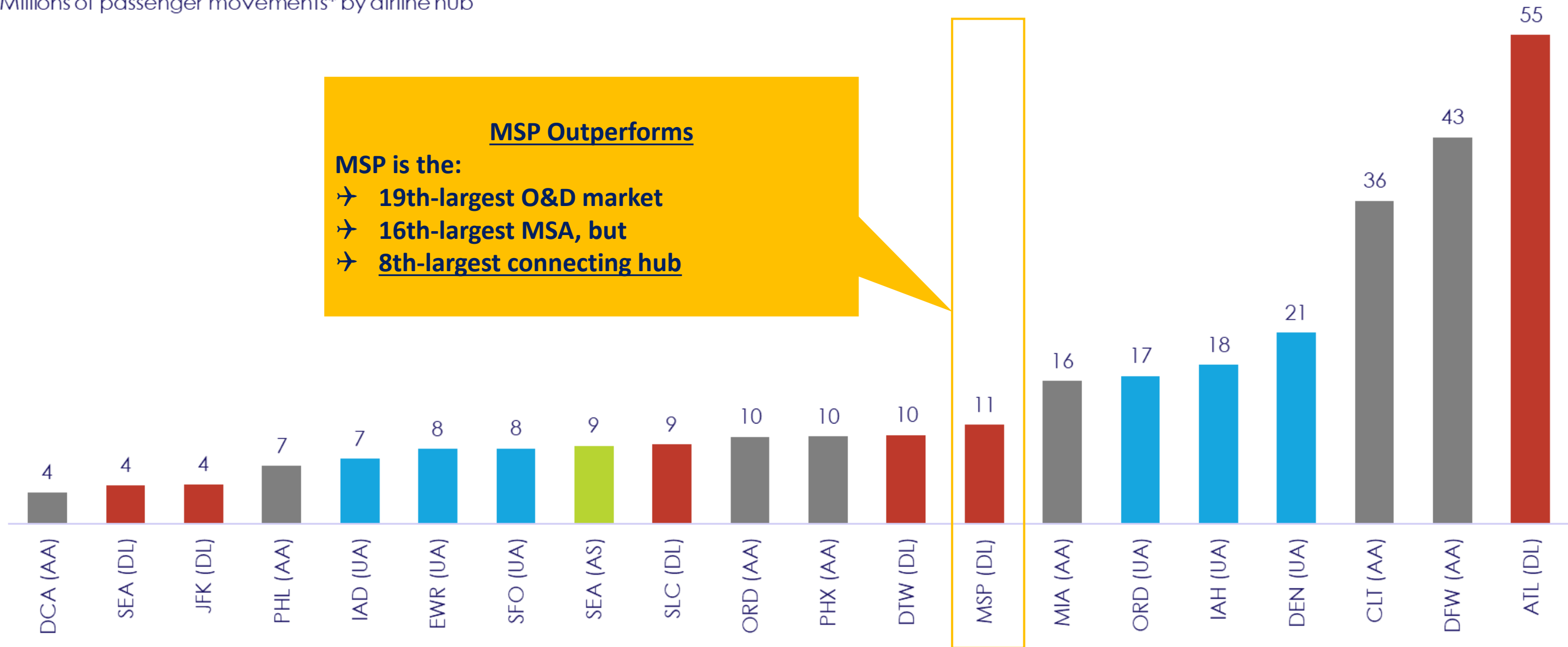


Source: Diiomi by Cirium; Ailevon Pacific Aviation Consulting analysis

MSP is 8th-largest U.S. connecting hub

CONNECTING PASSENGERS AT U.S. AIRPORTS, YE MARCH 2025

Millions of passenger movements* by airline hub



*Note that every connecting passenger has two movements - an arrival and a departure

Source: FM Traffic data via DioMi; Ailevon Pacific Aviation Consulting analysis

Sun Country / Allegiant Merger



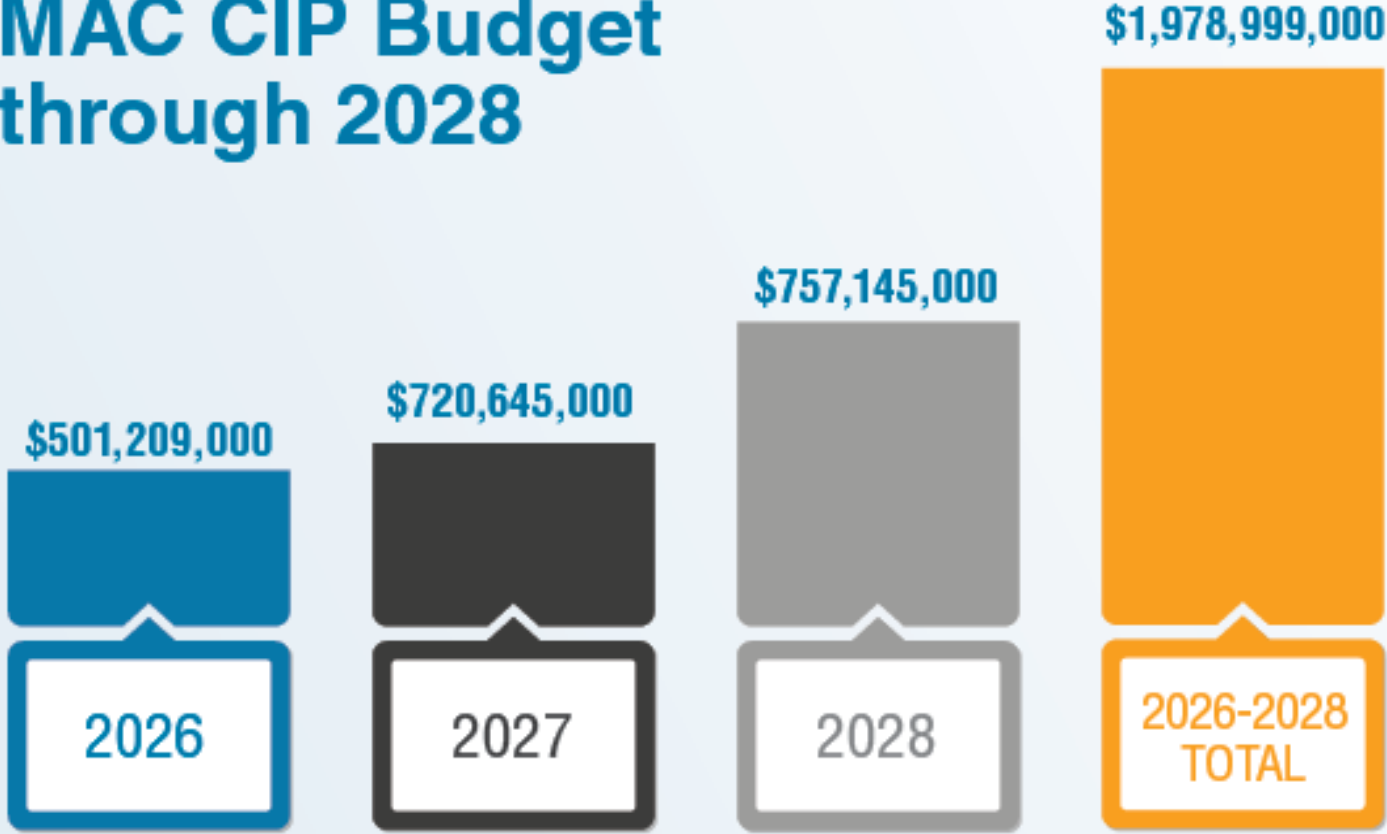
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Facility & Airfield Improvements



Capital Investment Budget

MAC CIP Budget through 2028



Terminal 1: Departures



Terminal 1: Arrivals



Terminal 1: Airport Modernization Program



Terminal 2 North Expansion



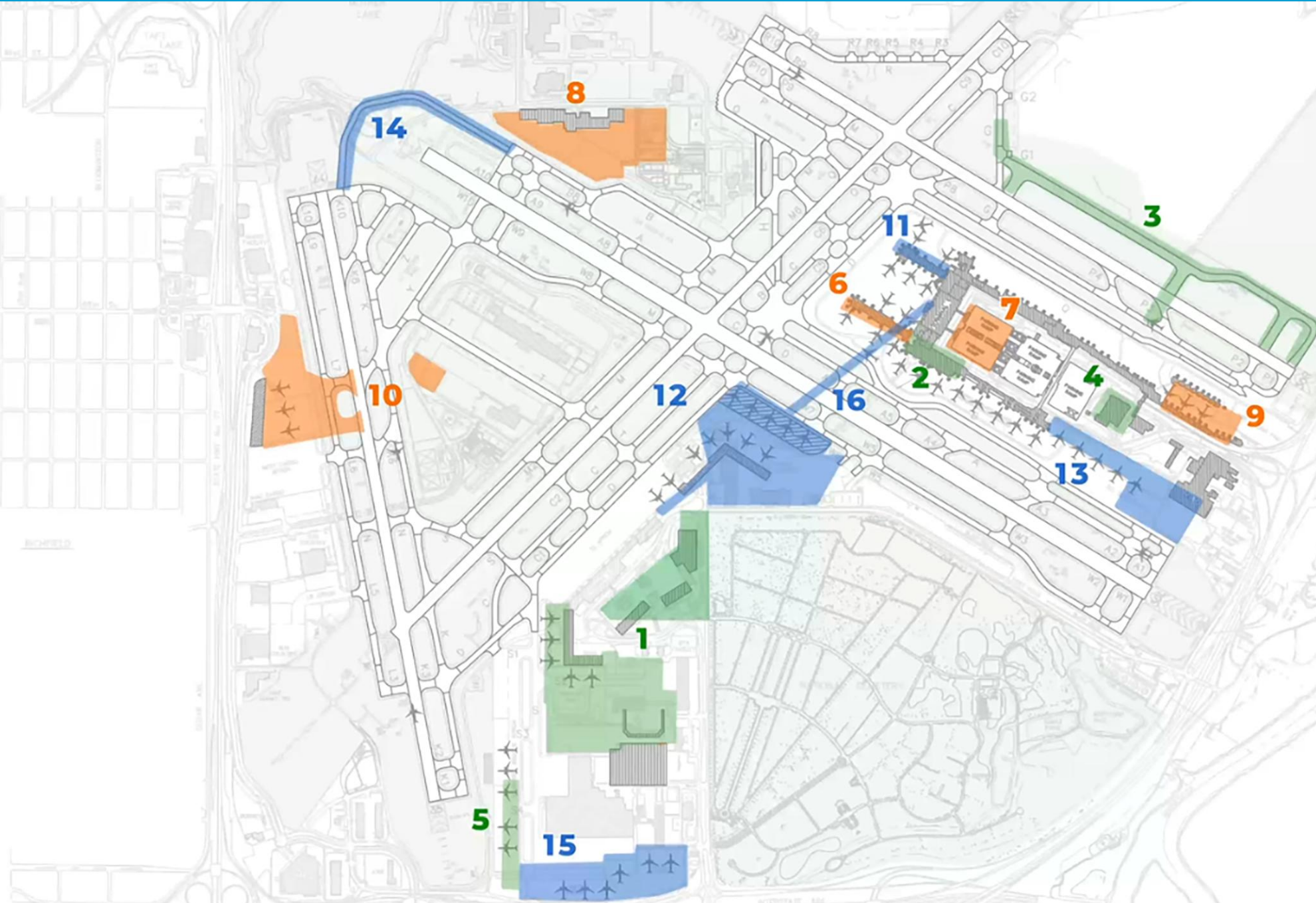
Terminal 2 Concessions



Future Terminal 2 South Expansion



MSP Long-Term Plan - \$9.2 Billion



NEAR-TERM

1. TERMINAL 2 SOUTH EXPANSION
2. TERMINAL 1 INT'L ARRIVALS IMPROVEMENTS
3. NORTH PARALLEL TAXIWAY
4. VEHICLE PARKING EXPANSION
5. AIRCRAFT PARKING EXPANSION

MID-TERM

6. RECONSTRUCT CONCOURSE F
7. PARKING AND INT'L ARRIVAL IMPROVEMENTS
8. RELOCATE GENERAL AVIATION FACILITIES
9. RECONSTRUCT CONCOURSE A, DEMOLISH CONCOURSE B
10. EXPAND CARGO FACILITIES

LONG-TERM

11. RECONSTRUCT CONCOURSE E
12. TERMINAL 2 NORTH EXPANSION
13. EXTEND CONCOURSE G
14. CONSTRUCT TAXIWAY CONNECTOR
15. AIRCRAFT PARKING EXPANSION
16. CONNECT TERMINAL 1 TO TERMINAL 2

Metropolitan Council Review

2025

- Flying Cloud Airport Long-Term Plan
- Annual CIP

Anticipated 2026

- St. Paul Downtown Airport Long-Term Plan
- Airlake Airport Federal/State Environmental Assessment
- Annual CIP

Anticipated 2027

- Anoka County – Blaine Airport Long Term Plan
- Annual CIP



Flying Cloud Airport

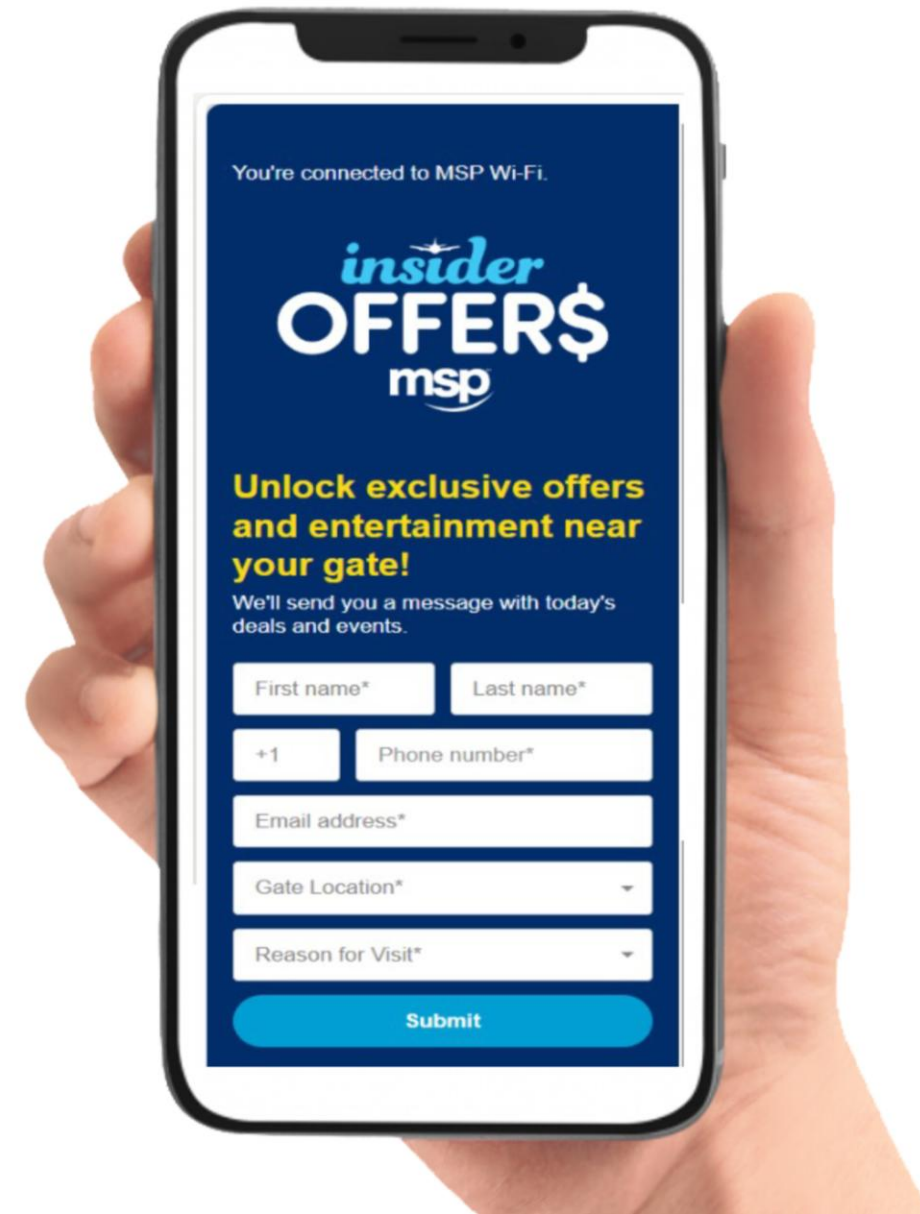
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Innovating the Travel Experience



Leveraging Technology: Customer Relationship Management

- Unifies passenger data to facilitate personalized outreach
- Enables targeted messaging that boosts engagement and revenue, such as parking promotions and MSP Offers program
- Shifts from generic mass messaging to relevant, data-driven communication
- Goal: Reach 1 million passengers by 2027



Leveraging Technology: Operation Optimization

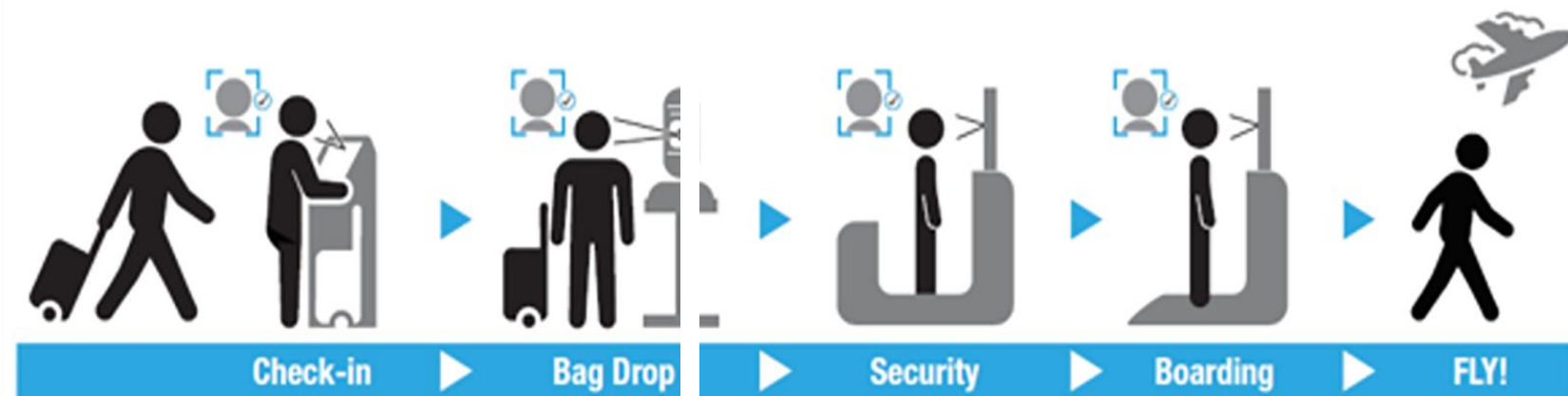


Leveraging Technology: Biometrics & Facial Recognition



TSA & CBP Biometrics and Trusted Traveler Strategy

- Biometric exit
- Simplified arrival
- Global Entry
- Enhanced passenger processing
- TSA PreCheck Touchless ID
- IRBS – International Remote Baggage Screening



AI Forward



Optimize Operations

Predict maintenance needs, dynamically allocate resources based on demand, and optimize operation capacity for minimal passenger delays.



Elevate Passenger Experience

Streamline security with virtual queuing and optimized staffing plans. Improve accessibility for passengers with disabilities, optimized cleaning and servicing schedules.



Boost Efficiency & Revenue

Analyze data for targeted retail suggestions and comparisons, optimize discounts for products based on variable demand, gain insights from social media feedback.



airport foundation



- Dedicated to enhancing the experience of MSP, as well as supporting the airport and broader aviation community.
- Arts@MSP
- Travelers Assistance
- MSP Animal Ambassadors
- Minnesota State Lottery and charitable gambling
- Children's play areas



MSP Economic Impact



93,350
Minnesota
Jobs



\$21.3B
Minnesota
Output



\$3.3B
Total Tax
Revenues



Back-to-Back J.D. Power Ranking



For J.D. Power 2025 Award information, visit [JDPOWER.COM/AWARDS](https://www.jdpower.com/awards)

Back-to-Back Wins as the #1 Mega Airport in North America for Customer Satisfaction



Thank You!



**#1 IN CUSTOMER
SATISFACTION AMONG MEGA
AIRPORTS BY J.D. POWER**

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