



Better Bus Stops Program Update

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Our Mission: We connect people, strengthen communities, and improve lives by delivering high-quality public transportation.

STRATEGIC PRIORITIES

Employees

We value employees and continuously improve how we attract, retain, develop, and support our workforce.

Experience

We provide a consistently safe, clean, and welcoming experience on our system.

Service

We offer service that is convenient, reliable, and environmentally sustainable.

ADVANCING METRO TRANSIT FORWARD IN 2026 WILL MEAN:



Building
ridership



Increasing employee,
rider, and community
satisfaction



Preparing for a flawless
Green Line Extension
launch in 2027

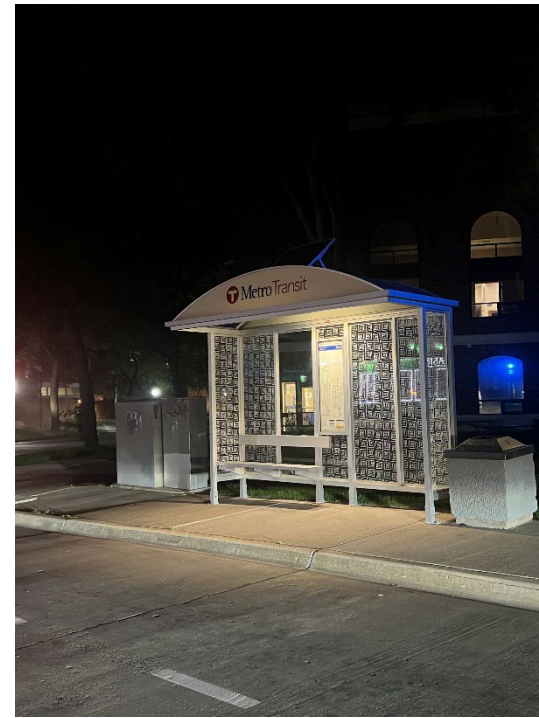
Bus stop improvement examples



Accessible Boarding
Area (ADA pad)



Bus Shelter



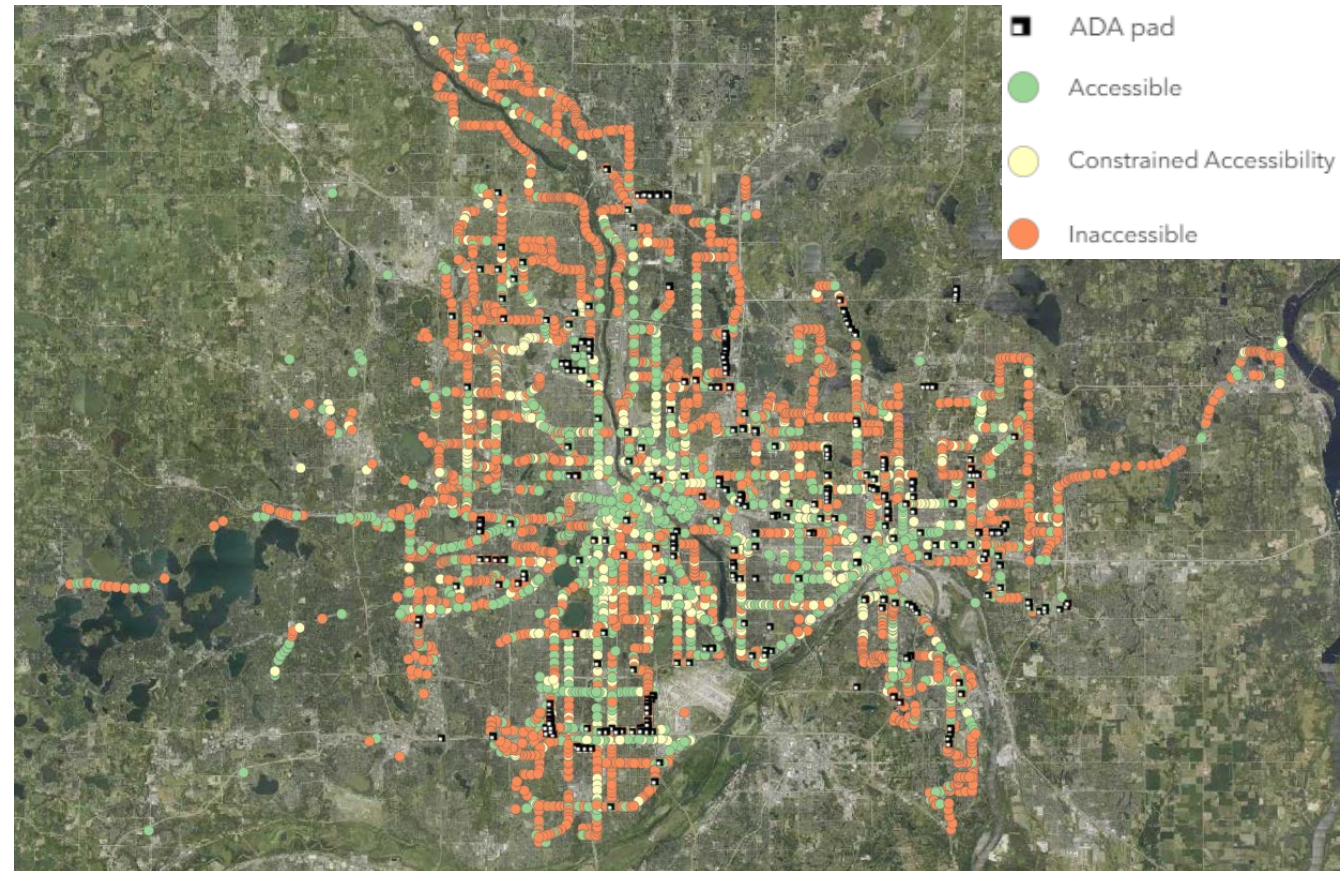
Shelter Light



Shelter Heat

Bus stop accessibility program history

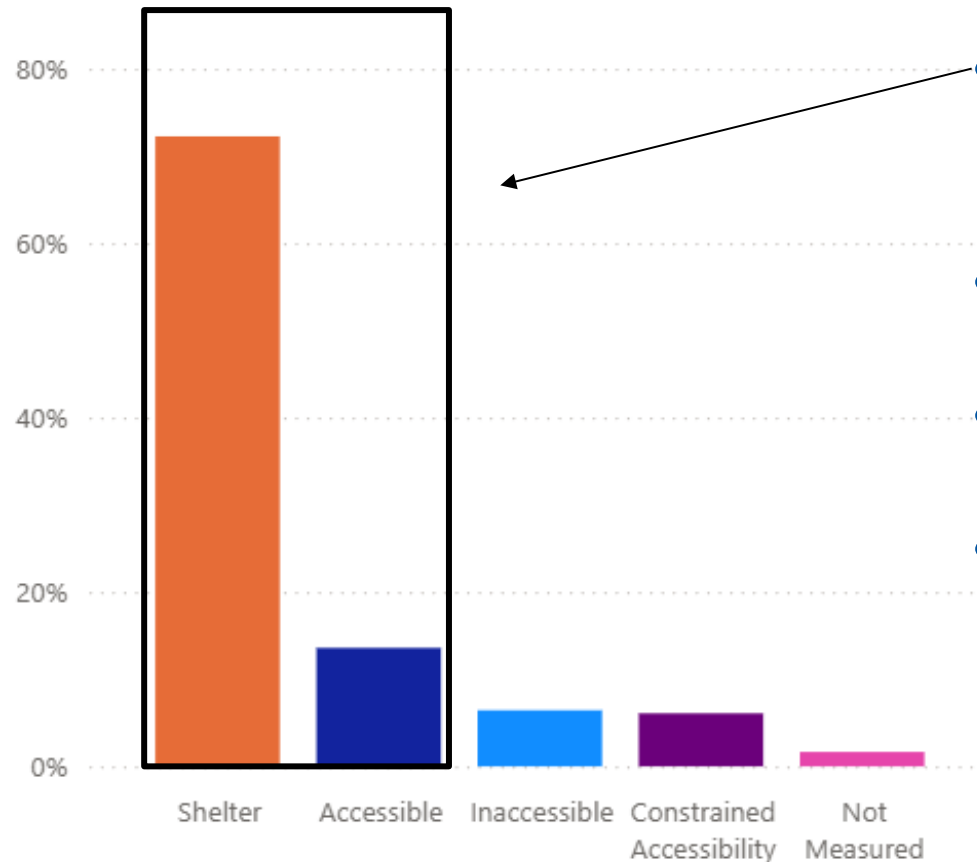
- Regular program of individual stop or corridor accessibility improvements
- Bus stop accessibility data collection (2022-2025)
- Systemwide accessibility findings (2026 - ongoing)





Bus stop ADA data collection

Bus stop accessibility findings



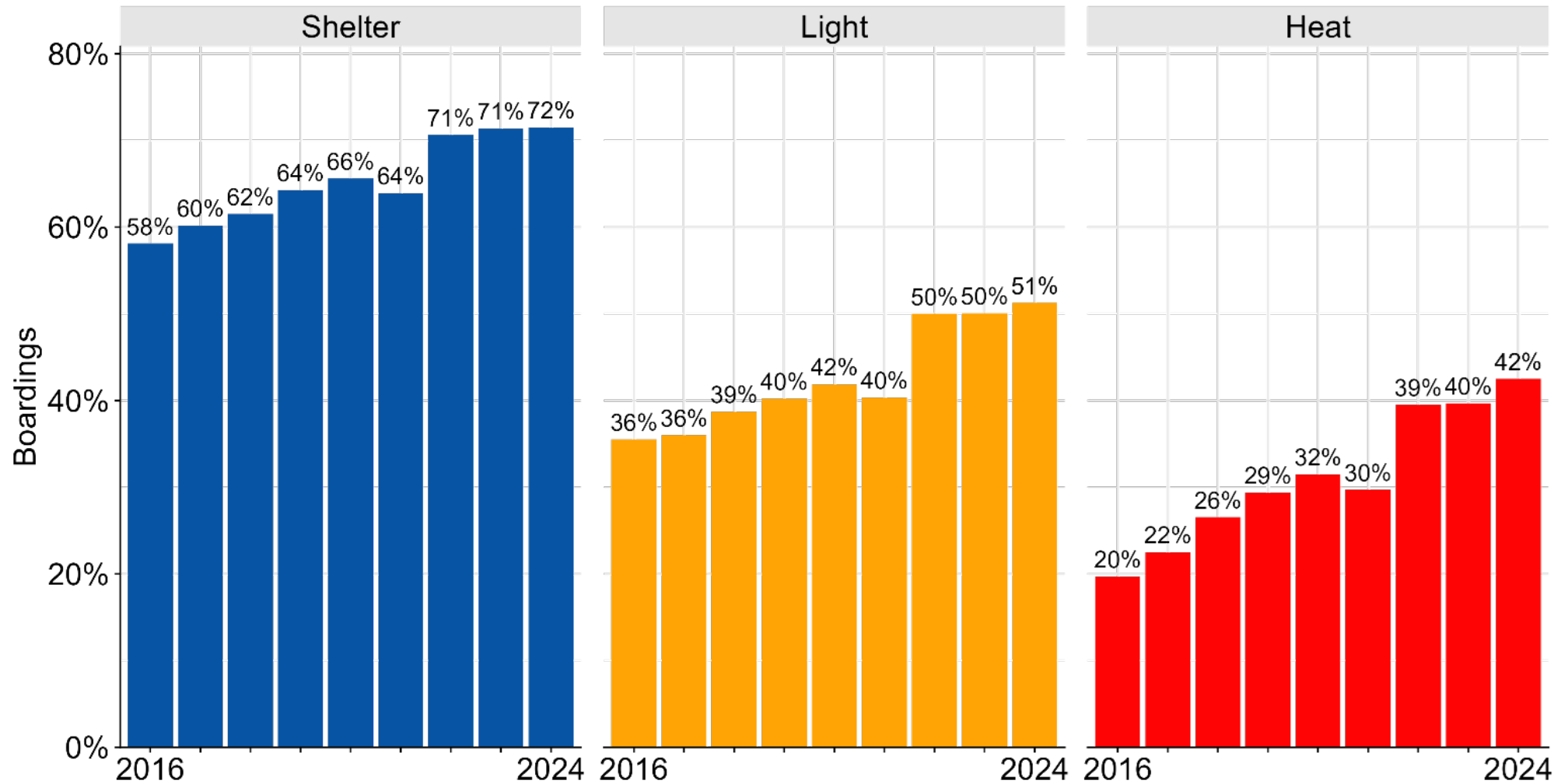
- 86% of bus stop activities (ons + offs) are accessible (3,000 stops)
- 6% inaccessible (3,300 stops)
- 6% constrained (1,000 stops)
- <2% data to be collected (480 stops)

Bus Stop Improvement Guidelines Update (2025)

- Reduced new shelter threshold from 30 to 20 average daily boardings
- Prioritizing by:
 - Transfer points
 - Equity considerations
 - Community destinations
- Increased annual new shelter goal to 30



An increasing percent of riders wait for the bus with shelters, light, and heat



Availability of Shelter, Light and Heat: 2016 through Winter 2024-2025

2025 Bus Stop Capital Improvements

- 152 new ADA pads
- 32 new shelters
- 24 replacement shelters
- 41 new light or heat in shelters



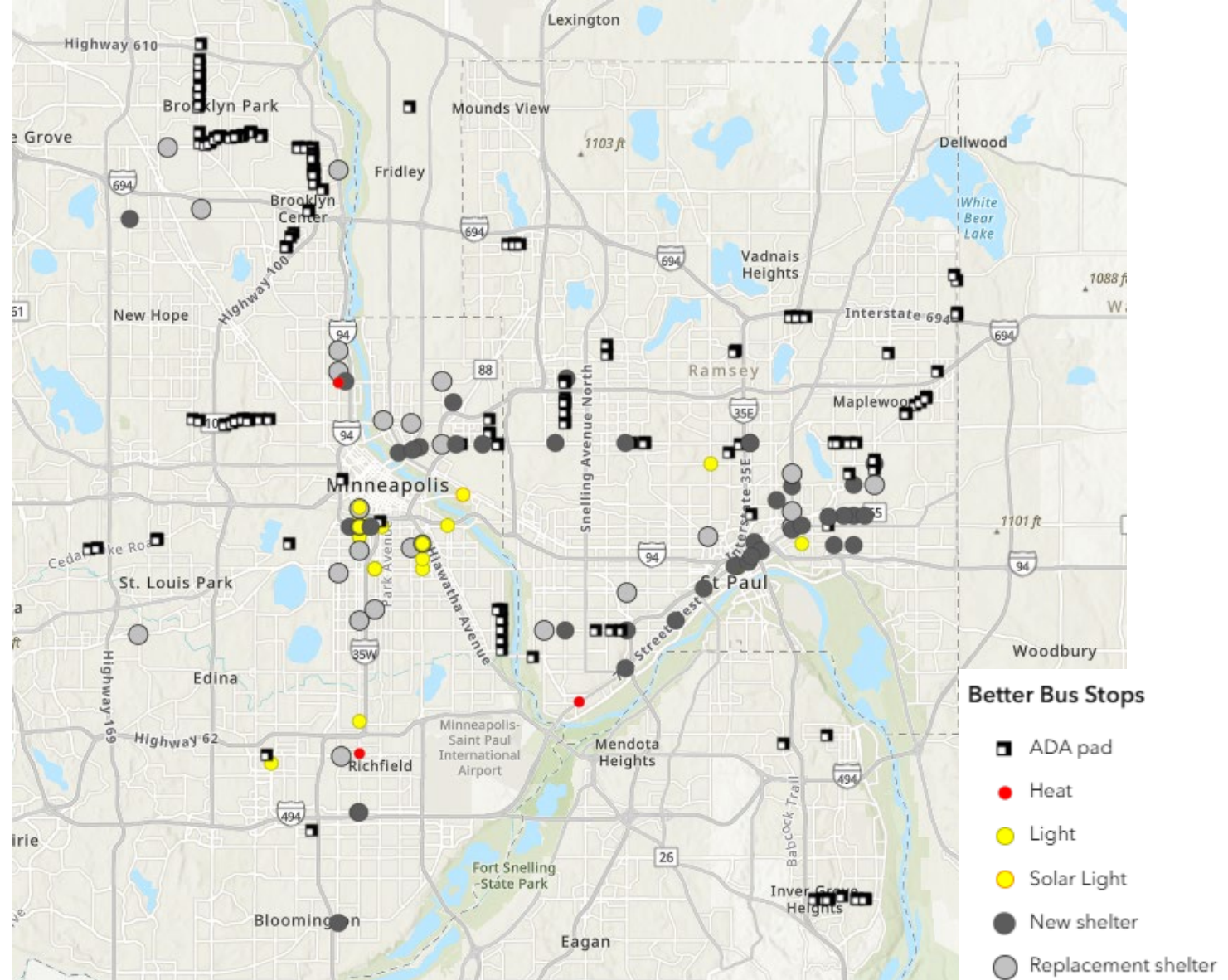
Construction highlights

- Multiple Metro Transit led projects
- Coordination with roadway partners



- More bus riders will have access to shelters, shelter lighting and heaters
- Continue coordinating bus stop improvements with other agencies' roadway projects
- Continue advancing accessibility improvements

metrotransit.org/better-bus-stops



2026 and beyond

Thank You

metrotransit.org/better-bus-stops

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