

Safety & Security ACTION PLAN

Quarter 2 2026 Update

Metropolitan Council

August 26, 2026



Agenda

Part 1: Safety & Security Action Plan Update

- Transit Community Response Team

Part 2: Metro Transit Police Department update

- General police updates (*Action Item 3.12*)
- Staffing (*Action Item 1.1*)
- Crime data and analysis (*Action Item 3.11, 3.12*)

Our Mission: We connect people, strengthen communities, and improve lives by delivering high-quality public transportation.

STRATEGIC PRIORITIES

Employees

We value employees and continuously improve how we attract, retain, develop, and support our workforce.

Experience

We provide a consistently safe, clean, and welcoming experience on our system.

Service

We offer service that is convenient, reliable, and environmentally sustainable.

ADVANCING METRO TRANSIT FORWARD IN 2026 WILL MEAN:



Building
ridership



Increasing employee,
rider, and community
satisfaction



Preparing for a flawless
Green Line Extension
launch in 2027

Safety & Security ACTION PLAN

44 Action Items in 3 Areas of Work



**Area of Work 1:
Improving
Conditions on the
System**



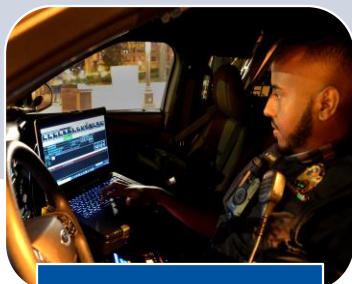
**Area of Work 2:
Training and
Supporting
Employees**



**Area of Work 3:
Engaging
Customers
and Partners**

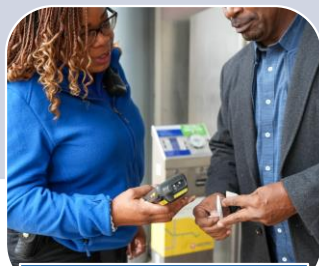
www.metrotransit.org/public-safety

Coordinated layers of official presence



**Police
Officers**

123



TRIP Agents

197



**Community
Service
Officers**

49



**Real Time
Information
Center**

6



**Supplemental
Security**



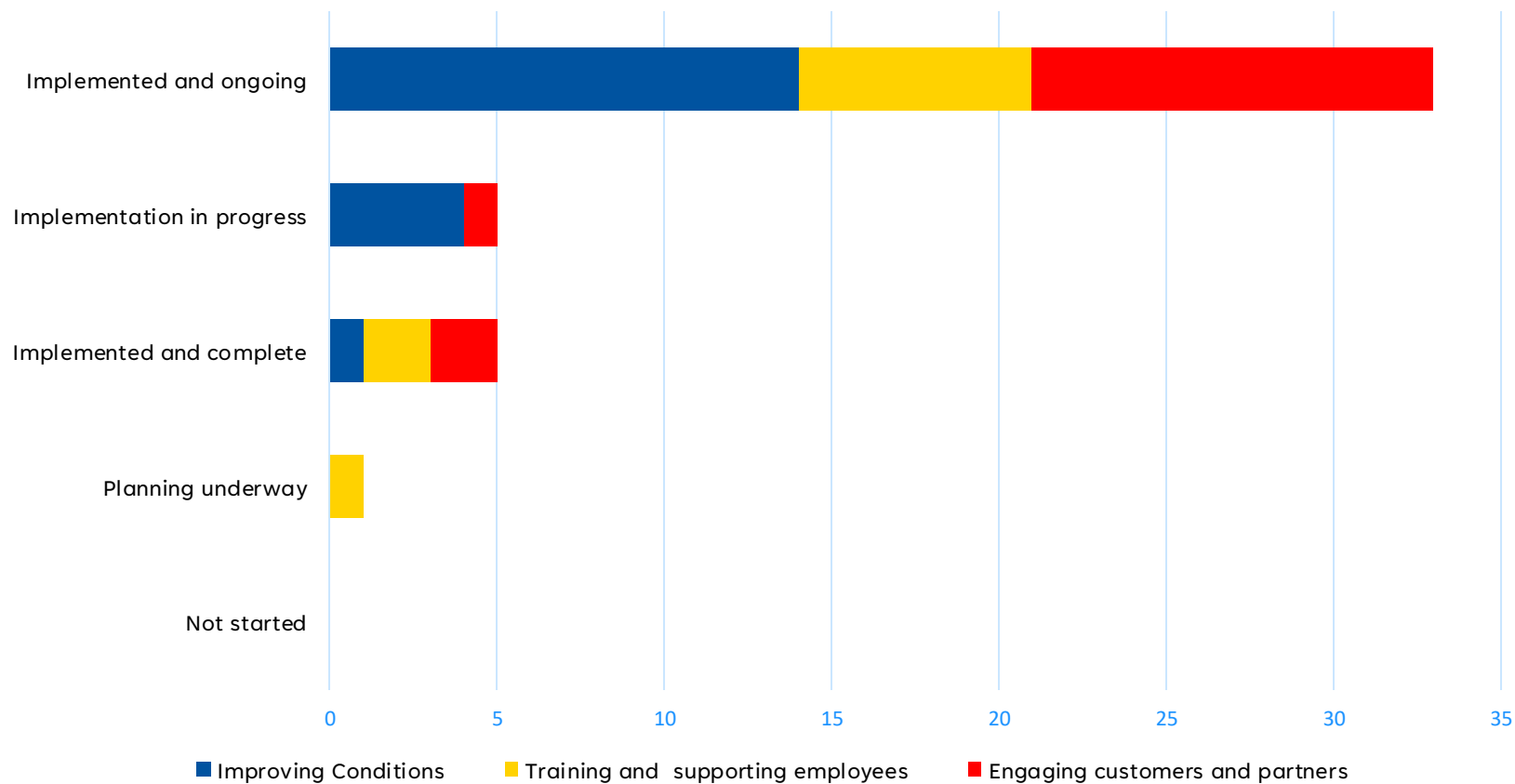
**Safety
Ambassadors**

*Downtown St.
Paul*

as of June 30, 2026

Supplemented by law enforcement partners, police dispatchers, field staff, 24/7 Text For Safety coverage

Action item implementation update





Transit Community Response Team

Carol Gronfor | Senior Contract Administrator



Community Response Team

SSAP Action Item 3.5

- Program partner: Canopy Roots
- Program launched August 17 following staff training
- Pilot project will help us evaluate program before considering broader implementation
- 14% of calls for service (43 calls/day) have a behavioral health component



Transit CRT Program Model: **Mobile Response**

- On-demand, rapid, mobile and in-person response to a call for service precipitated by a behavioral health concern
 - Alternative to police response, when deemed appropriate
- Target audience: Primarily individuals experiencing a mental health or chemical dependency incident that requires an immediate response
 - While the behavioral health needs of individuals will be broad, the program will serve a notable number of people experiencing a serious and persistent mental illness

What services are being offered?

Response Team

- Responders are dispatched to meet an individual, conduct risk assessment, triages any immediate behavioral health crisis
- Can provide riders with immediate connections to shelter, other social services; transportation to crisis centers or other resources may be provided when safe, appropriate

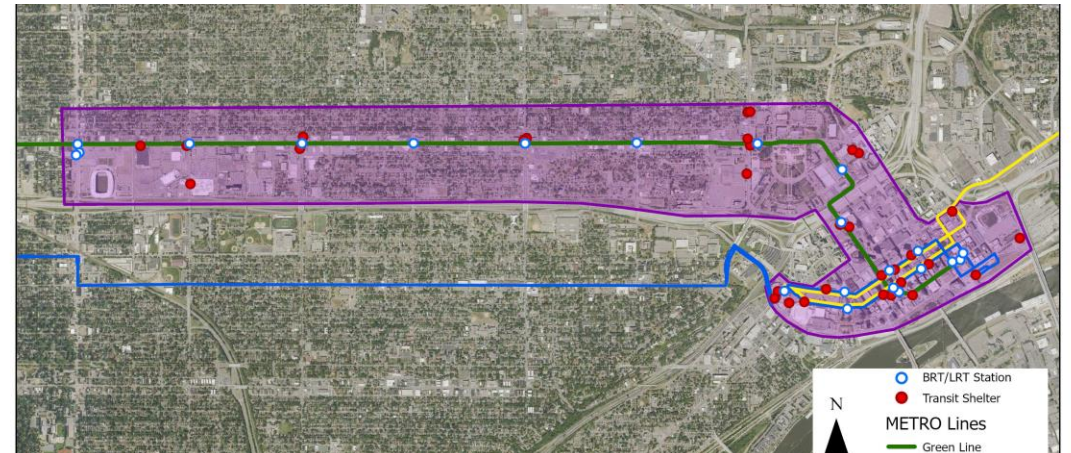
Support Team

- Individuals requiring more support receive individualized assistance, such as enrolling in treatment, filing applications for housing, economic assistance



When, where are services being offered?

- Responders: 6 p.m. – 2 a.m., daily
- Support Team: 10:30 a.m. – 6:30 p.m., 5 days a week
 - Aligned to standard business hours for clinics and county programs
 - Service area: Stops and stations in downtown St. Paul and along the Green Line up to Snelling Ave.





Metro Transit Police Department Update

Chief Joe Dotseth



New Promotions and Assignments

- New captains, lieutenants, and sergeants named
- Patrol returns to a dual-captain model for the first time since 2019
- Values-based promotional process



Expanded Initiatives

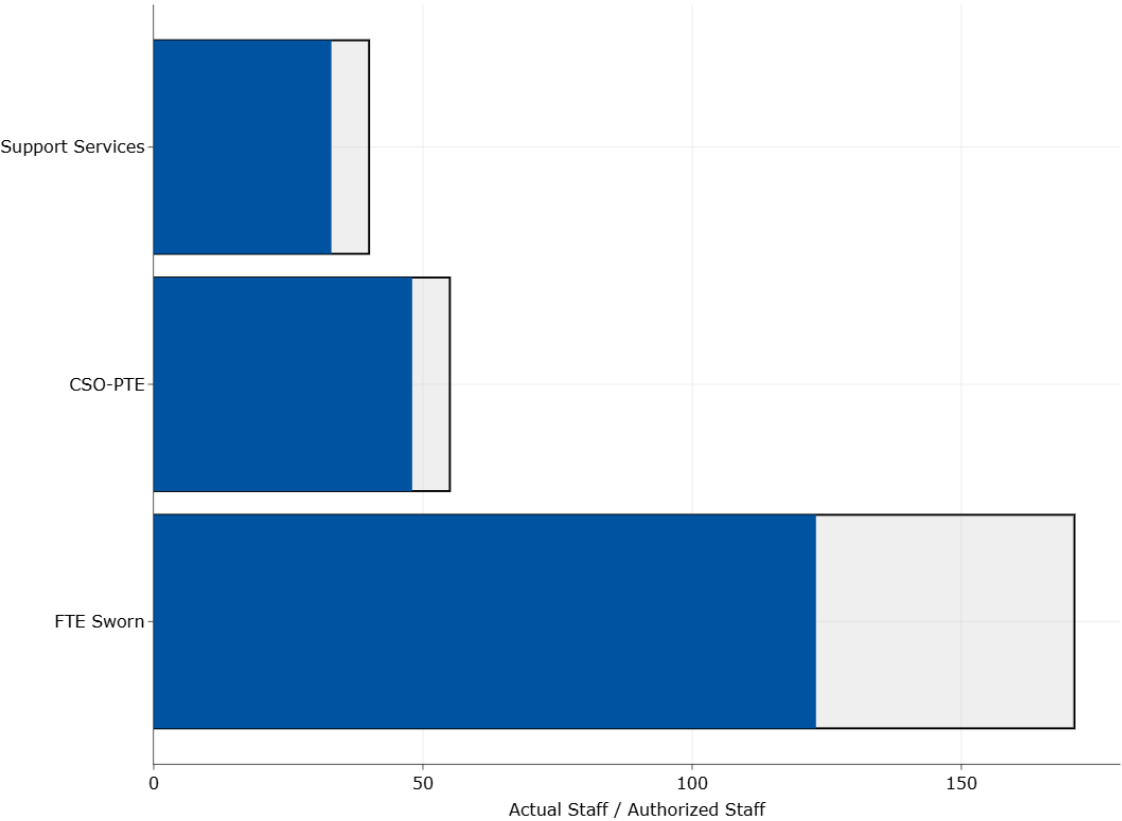
- Expanded Homeless Action Team
- Bus on-board team
- Dedicated outreach sergeant
- Expanding beats program
 - Brooklyn Center Transit Center
 - Northside Community Engagement Team
 - Southside Minneapolis beat



Metro Transit Police Department staffing

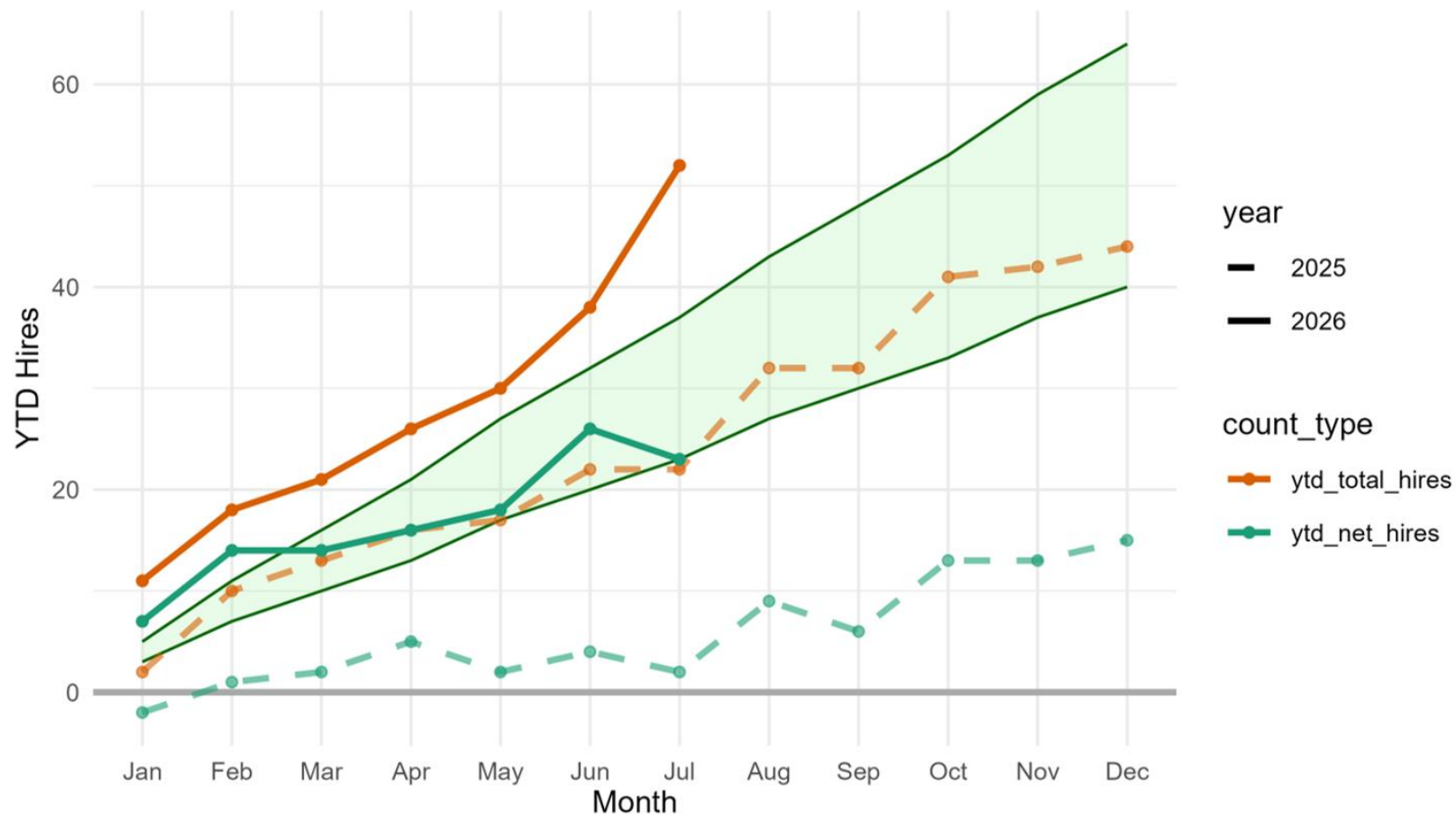
Action Item 1.1: Assess efforts to hire and retain full-time police officers, part-time police officers, and Community Service Officers.

- 91% retention rate
- 91% first-year retention rate
- Community Service Officer program fully staffed by third quarter 2026
- Goal of 141 full-time officers by fourth quarter 2026



Position	Actual	Vacant
Police Officers	123	48
Community Service Officers (CSOs)	49	6
Support Services	36	4

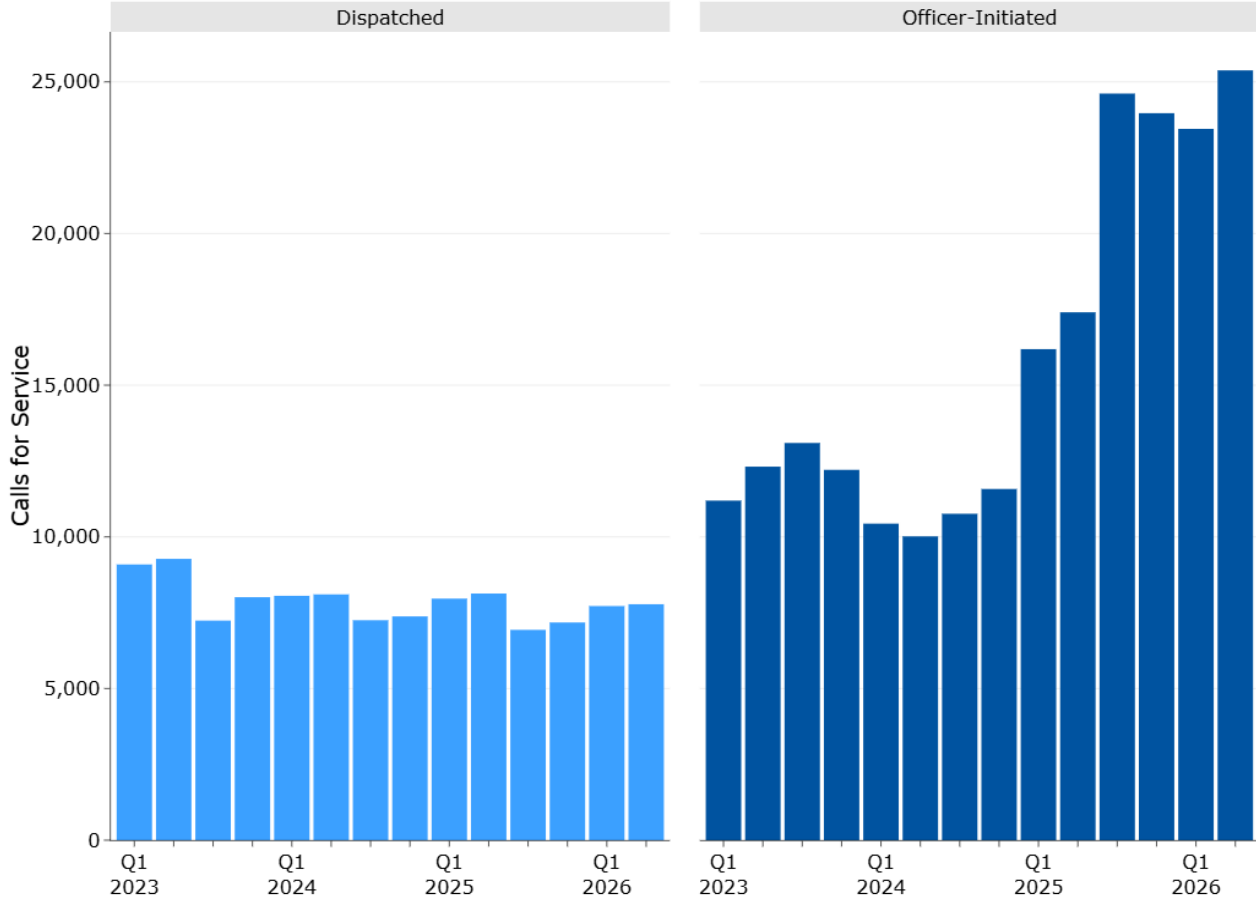
Metro Transit Police Department Staffing Trends



MTPD hiring is on track for the first time since tracking began in 2023!

Proactive patrols

	Quarter 2 2026	Change (vs Quarter 2 2025)
Proactive Police Calls for Service	25,378	+45.8%
Crimes addressed due to proactive patrolling	1,198	+4.7%
Police onboards	56,811	+494.2%



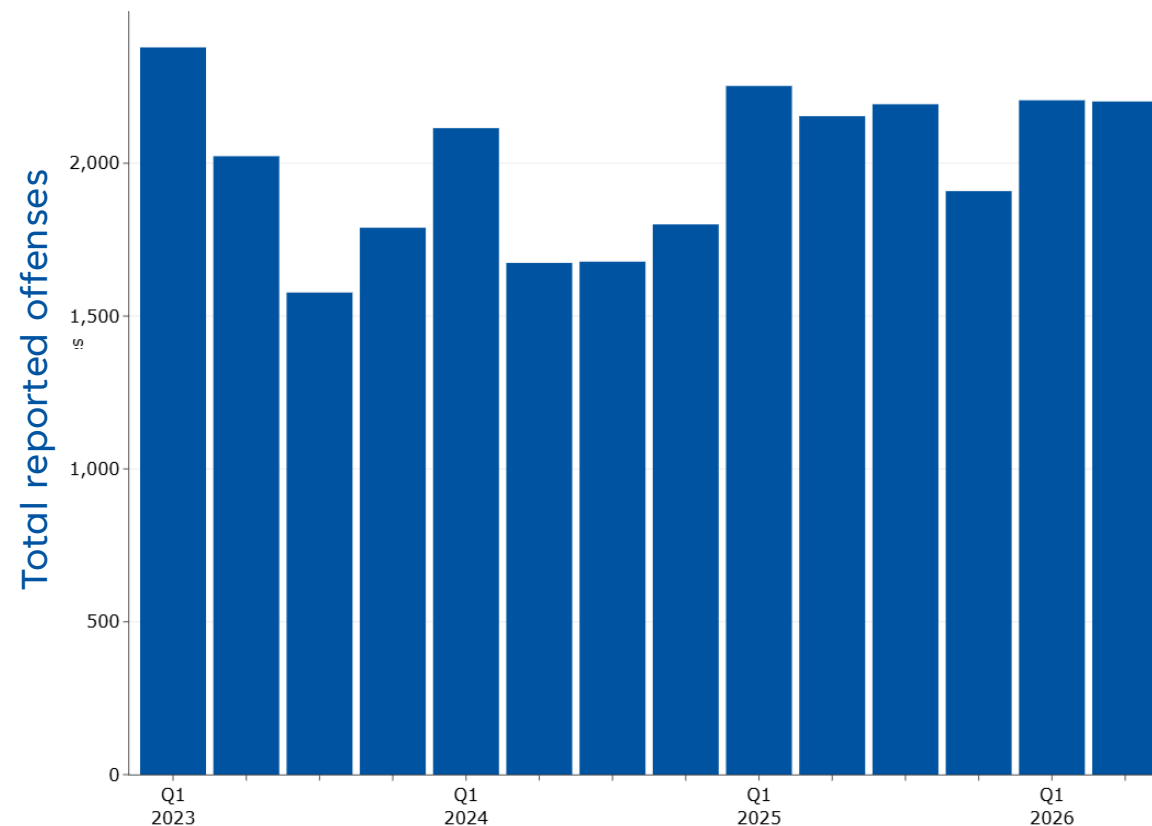
Highest ever proactive police calls for service recorded!

Total reported offenses

	Q1	Q2	Q3	Q4	Total
2024	2,115	1,674	1,678	1,800	7,267
2025	2,253	2,154	2,193	1,907	8,507
2026	2,206	2,196			4,402

Top reported offenses in Quarter 2 2026

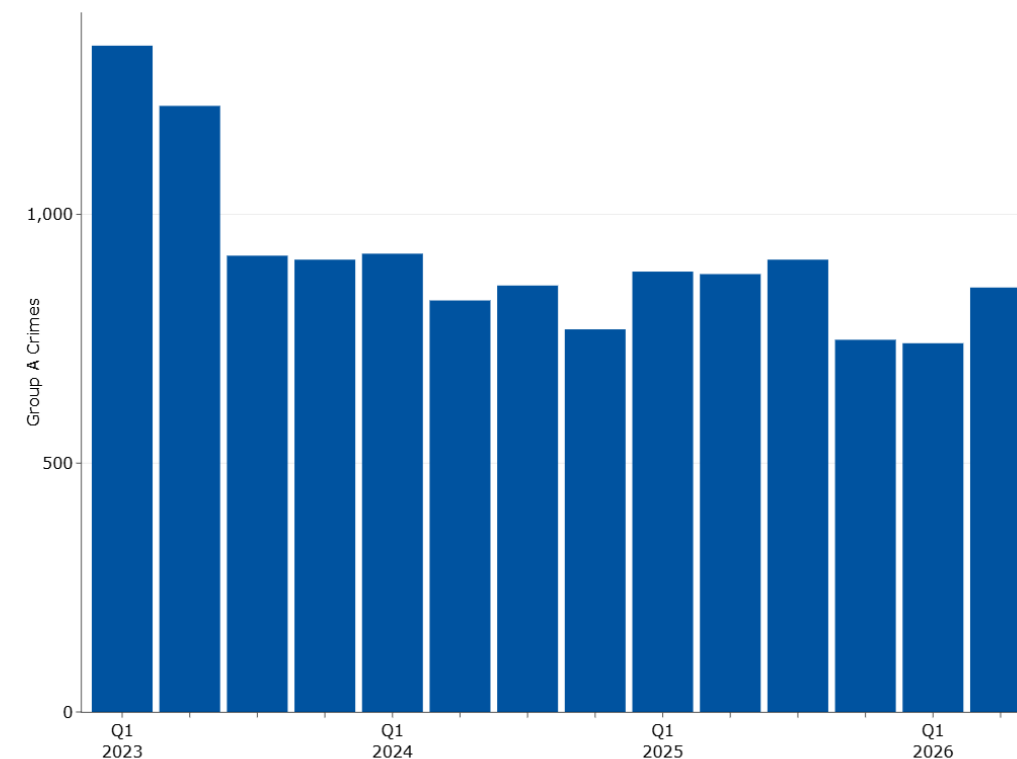
- Disorderly Conduct – 349
- Trespass/Curfew – 316
- Smoking – 303



FBI's Top Seven Crimes

	Q1	Q2	Q3	Q4	Total
2024	199	254	284	206	943
2025	202	213	216	171	802
2026	192	222			414

FBI top seven crimes include robbery, assault, homicide, sex offenses, larceny or theft from person, motor vehicle theft, and burglary or breaking and entering



FBI's Top Seven Crimes: A Closer Look

	Q2 2025	Q2 2026	% Chg.
Aggravated Assault	37	44	18.92%
Simple Assault	97	100	3.09%
Intimidation (Assault)	29	35	20.69%
Robbery	30	25	-16.67%

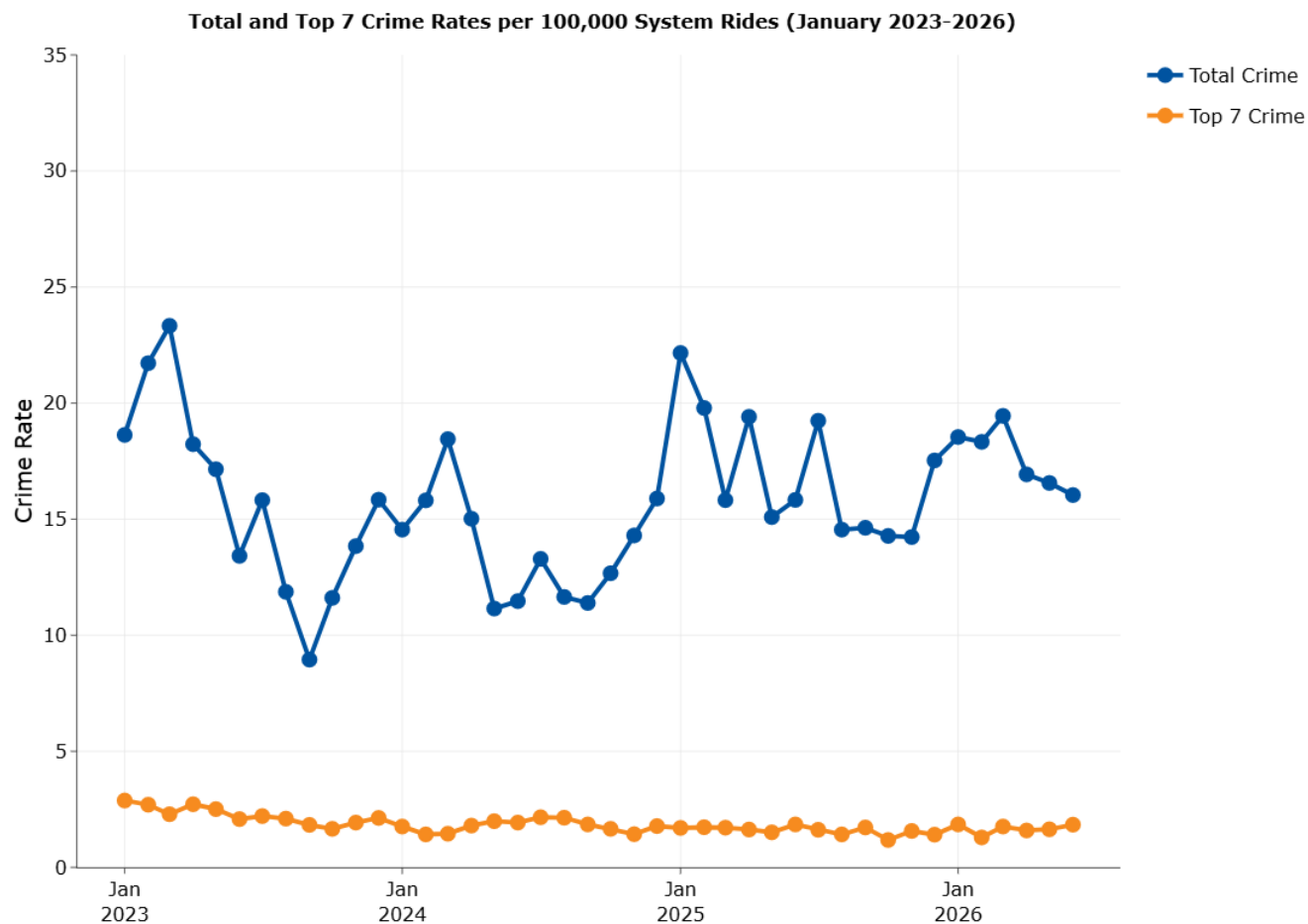
609.224 ASSAULT IN THE FIFTH DEGREE.
Subdivision 1. **Misdemeanor.**

Whoever does any of the following commits an assault and is guilty of a misdemeanor:

- (1) commits an act with intent to cause fear in another of immediate bodily harm or death; or
- (2) intentionally inflicts or attempts to inflict bodily harm upon another.

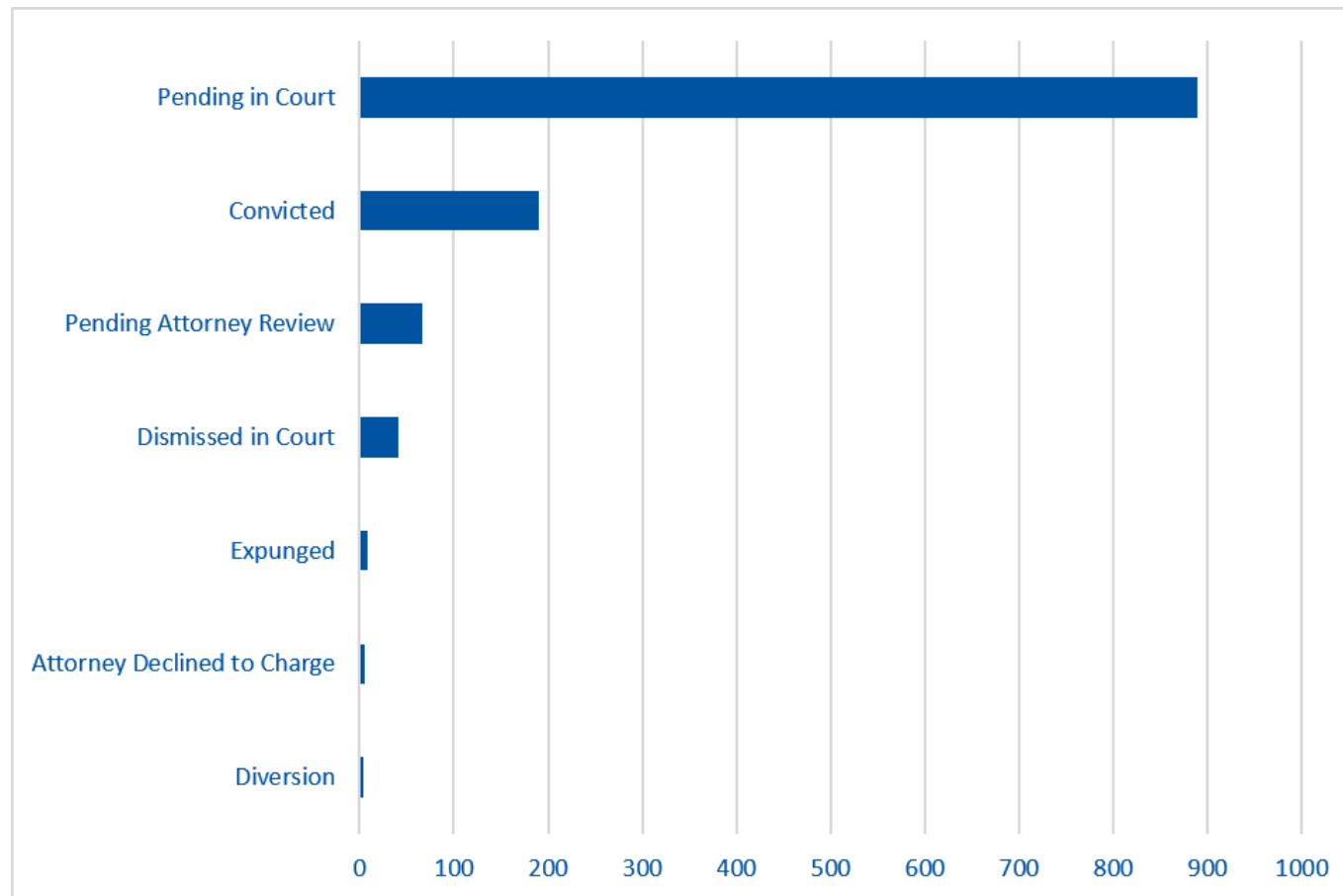
Top 7 clearance rate: 57.7%

Crime rates per 100,000 rides



- Proactive policing driving overall reported offenses
- Serious crime remains low

Quarter 2 2026 prosecution summary



What's next in 2026

- Planning for extension of METRO Green Line
- Transit employee assault reduction
- Juvenile unit and outreach
- Transit-focused traffic enforcement
- Expanding beats program
 - Airport beat expansion



Discussion