

Business Item

Transportation Committee



Committee meeting date: February 23, 2026

For the Metropolitan Council: March 11, 2026

Business Item: 2026-41

OnRoute Equipment and Software Maintenance Agreement, Contract 20P218 – Amendment 2

District(s), member(s):	All
Policy/legal reference:	FM 14-2 Expenditures for the Procurement of Goods, Services, and Real Estate Policy
Staff prepared/presented:	Sue Hauge, Deputy CIO, Information Services, 651-602-1136 Matthew Broughton, Assistant Director, Bus Administration, 612-349-7472 Jacob Dada, Manager, Business Systems, 612-349-7394
Division/department:	Information Services, Metro Transit (Bus Transportation)

Proposed action

That the Metropolitan Council authorize the Regional Administrator to negotiate and execute an amendment to contract 20P218 with Trapeze Software Group, Inc., dba Vontas, that will add \$10,500,000 for OnRoute equipment, software maintenance and support for a total contract amount not to exceed \$20,841,807.

Background

Metro Transit has been using the OnRoute (formerly TransitMaster) system since 2002. OnRoute is a Computer-Aided Dispatch (CAD)/Automatic Vehicle Location (AVL) system that ensures control, safety, and accurate, efficient FTA-compliant reporting, with real-time interaction between our fleet and our Transit Control Center (TCC). OnRoute is a critical business system, and other regional providers also use it.

Some of the features of the systems include the following:

- Bus operation communication & fleet management;
- Real-time vehicle location & schedule adherence information;
- Incident documentation;
- Detour management;
- Onboard wayfinding/informational announcements; and
- Major source of operational data.

The current contract 20P218 was approved in the amount of \$10,341,807 with the original term of January 1, 2021, until December 31, 2025. Amendment 1 was recently processed to extend the end of the term by three additional months to allow for final negotiations to be completed. Amendment 2 requests to extend the contract for five additional years.

Rationale

Council Policy requires amendments exceeding 10% of the original authorized contract value be approved by the Council if the cumulative value exceeds \$500,000. Amendments to contracts that exceed 10% of the original value constitute sole source procurements.

Thrive lens analysis

On Feb. 12, 2025, the Council adopted Imagine 2050, which builds on policy direction in Thrive MSP 2040. This agreement is consistent with Imagine 2050, the agreement will allow ongoing operational stability while continuing to maintain systems that support mass transit across the region.

Funding

The current contract is included in the Information Services operating budget using local funds.

Small business inclusion

This contract was procured through a sole source. Therefore, the Office of Equity and Equal Opportunity did not assign a Metropolitan Council Underutilized Business.

