Better Bus Stops Program Update – EAC

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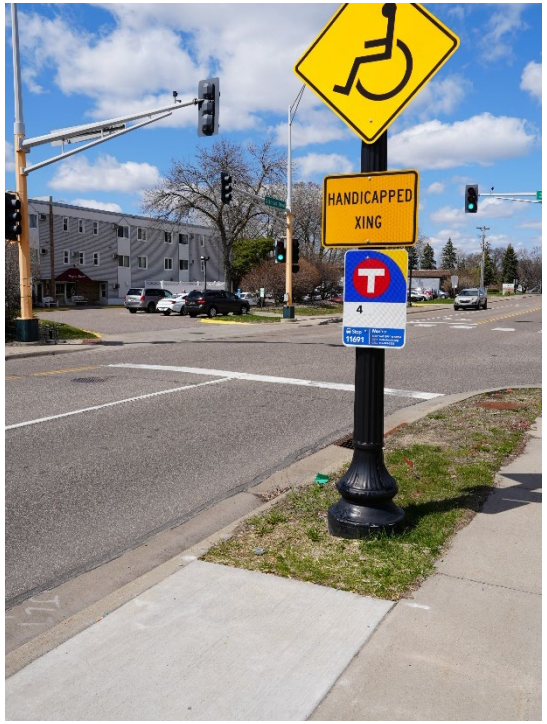
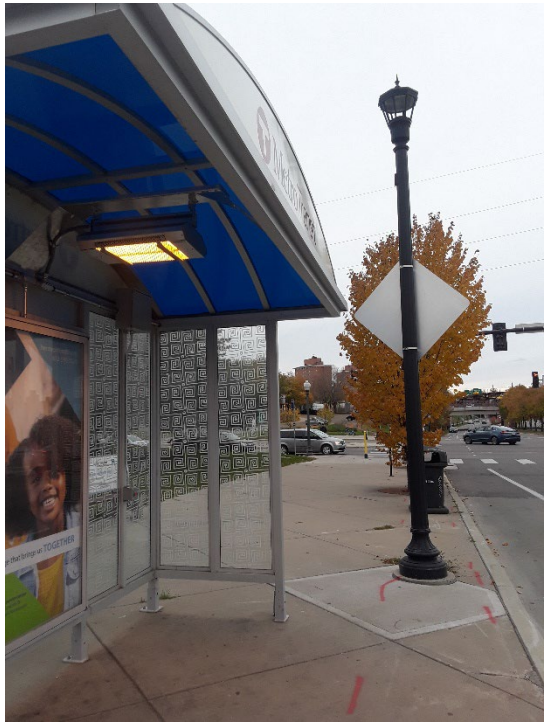
Bus stop improvement examples



Accessible Boarding Area (ADA pad)

Bus Shelter

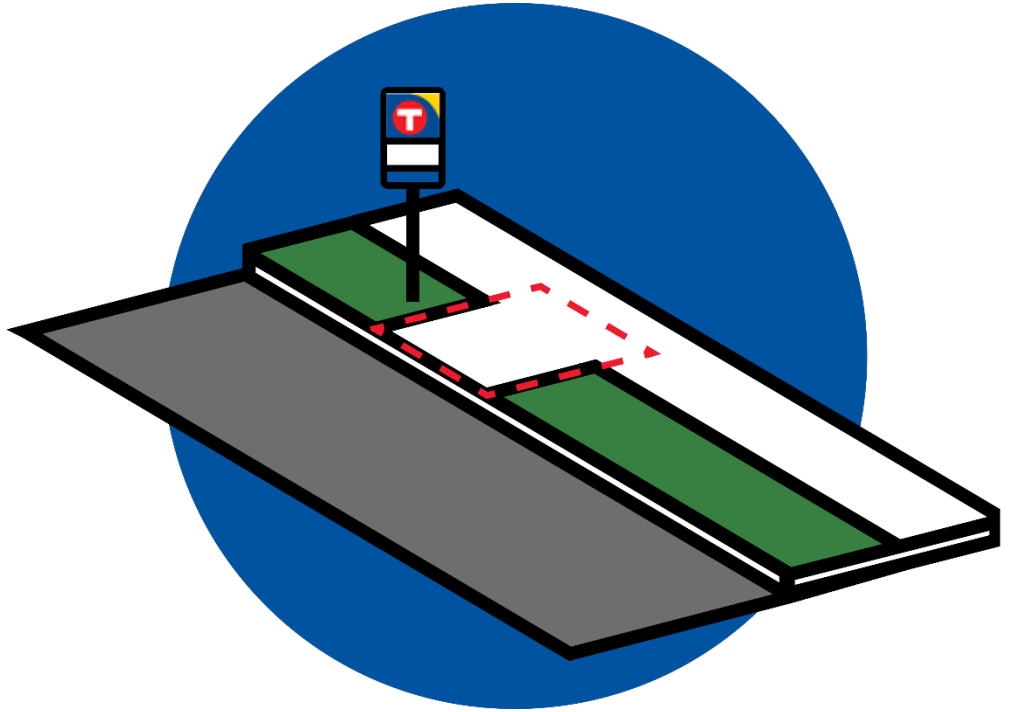
Shelter Light



Shelter Heat

Accessible boarding areas

- 5 foot wide and 8 feet deep
- Cross slope is 2% or less
- Flat, firm, slip resistant
- Connects to a pedestrian path

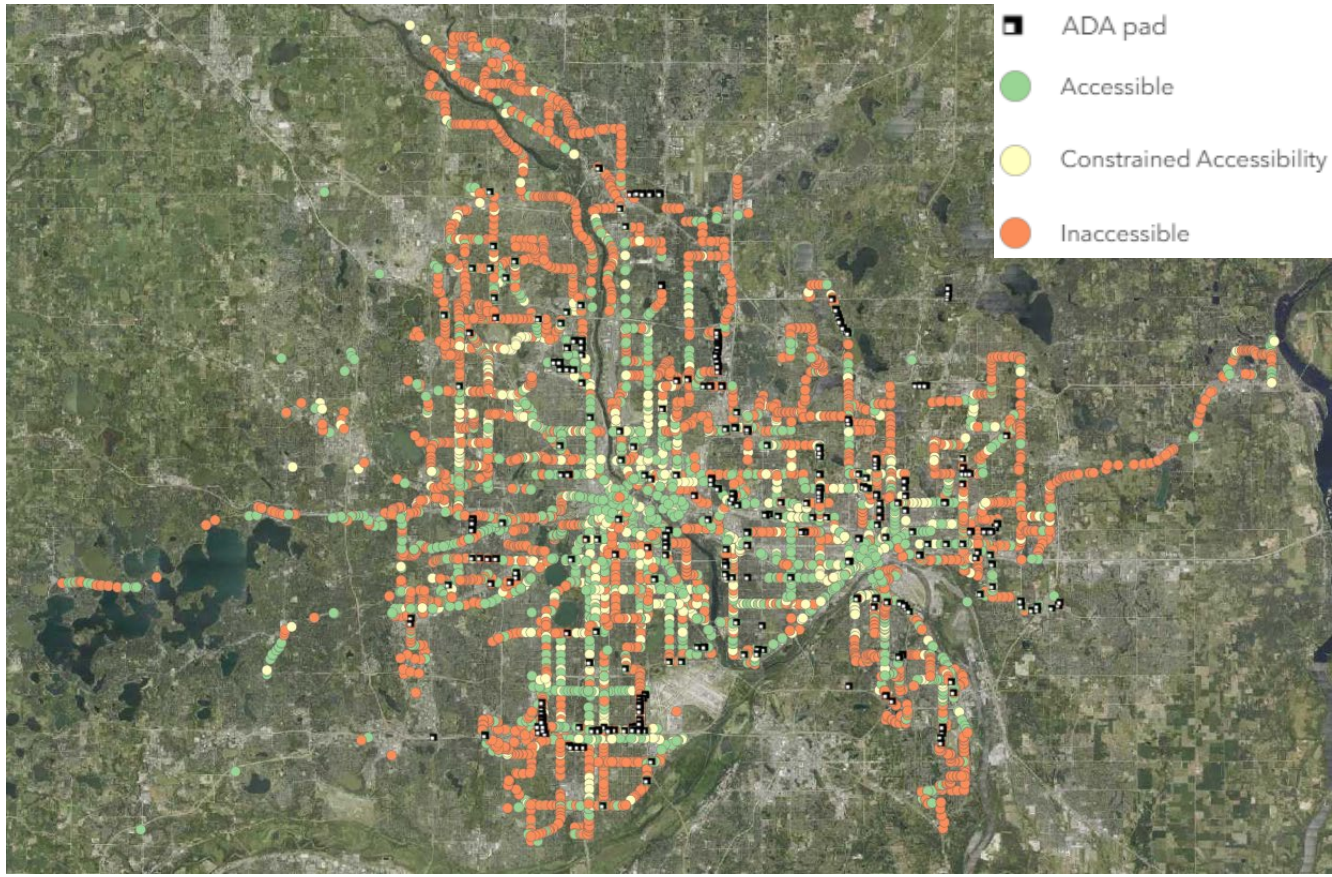


Bus stop accessibility program history

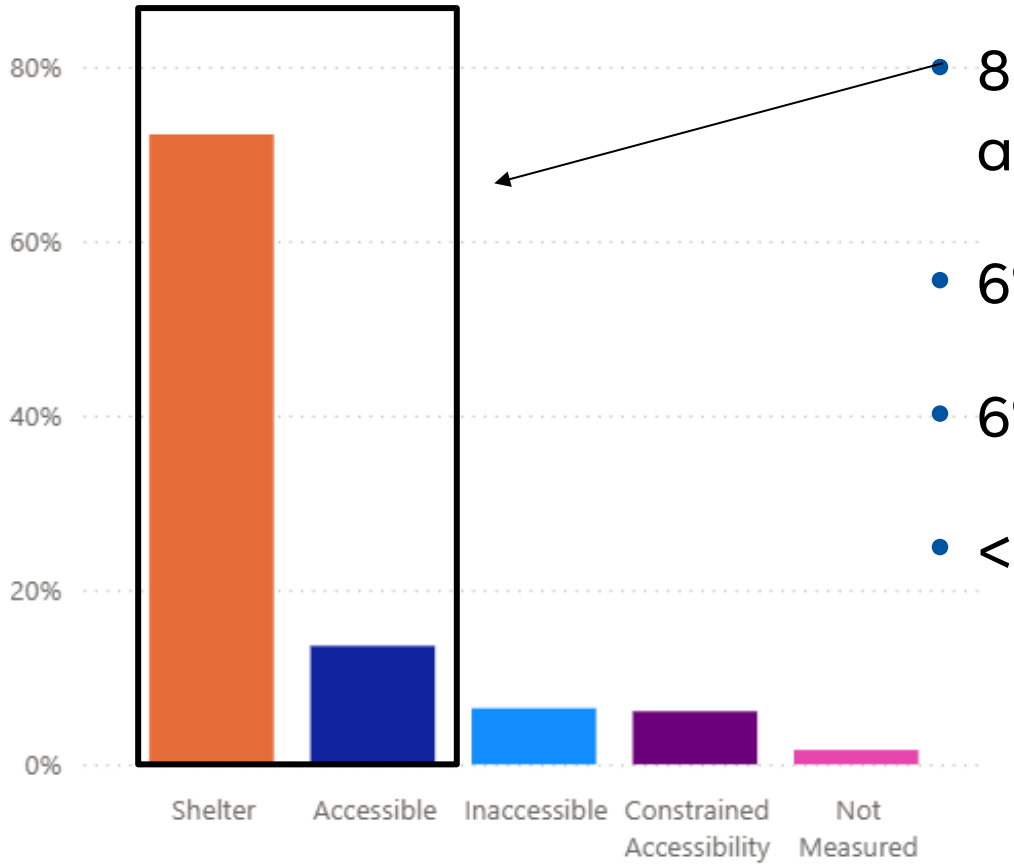
- Regular program of individual stop or corridor accessibility improvements
- Bus stop accessibility data collection (2022-2025)
- Systemwide accessibility findings (2026, ongoing)

Bus stop accessibility data collection

- Metro Transit 8,000 bus stops
  - 1,100 stops with shelters
  - 6,900 stops without shelters
    - 6,400 stops with ADA data
    - <500 stops without ADA data

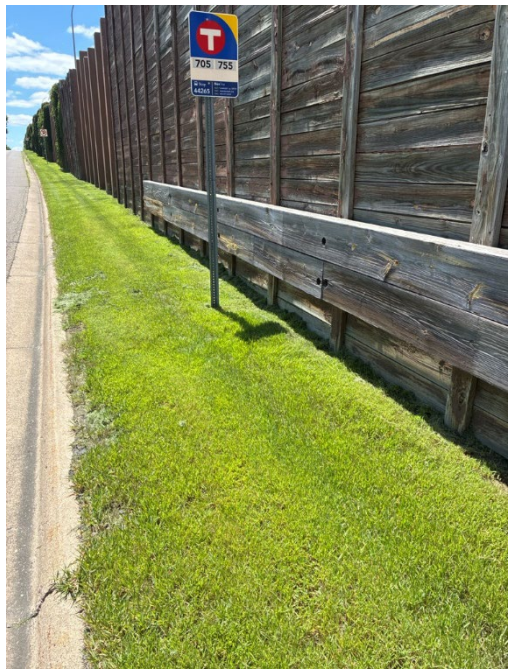


Bus stop accessibility findings

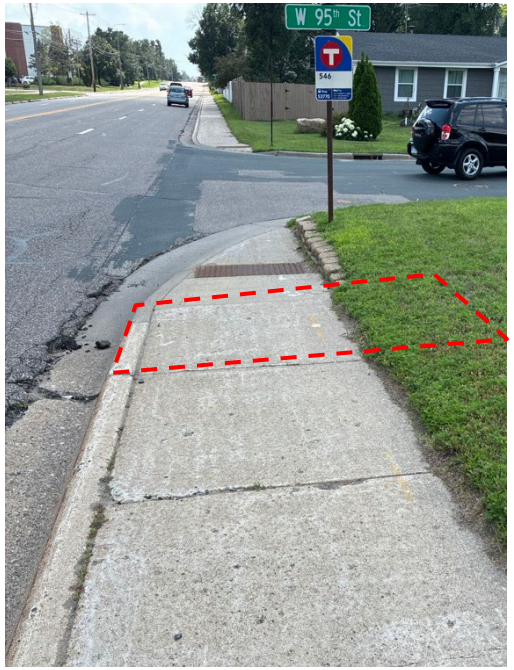


- 86% of bus stop activities (ons + offs) are accessible (3,000 stops)
- 6% inaccessible (3,300 stops)
- 6% constrained (1,000 stops)
- <2% data to be collected (480 stops)

Reasons for inaccessible stops



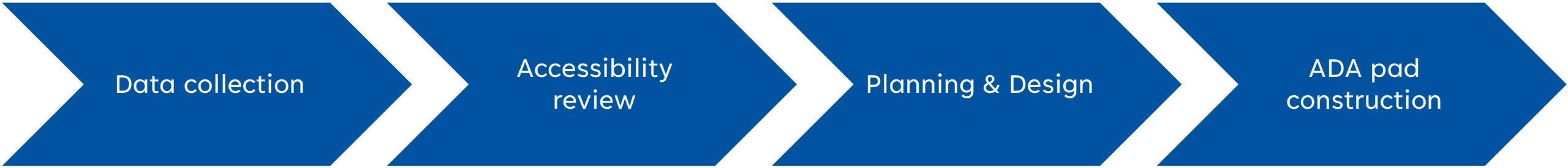
1. Unpaved (2,200 stops)
Grass or dirt boarding area, may have no sidewalk.



2. Depth (650 stops)
Often constrained by sidewalk size, only 5-6 feet.

3. Slope (350 stops)
Cracking or settling. Sidewalk due for repair.

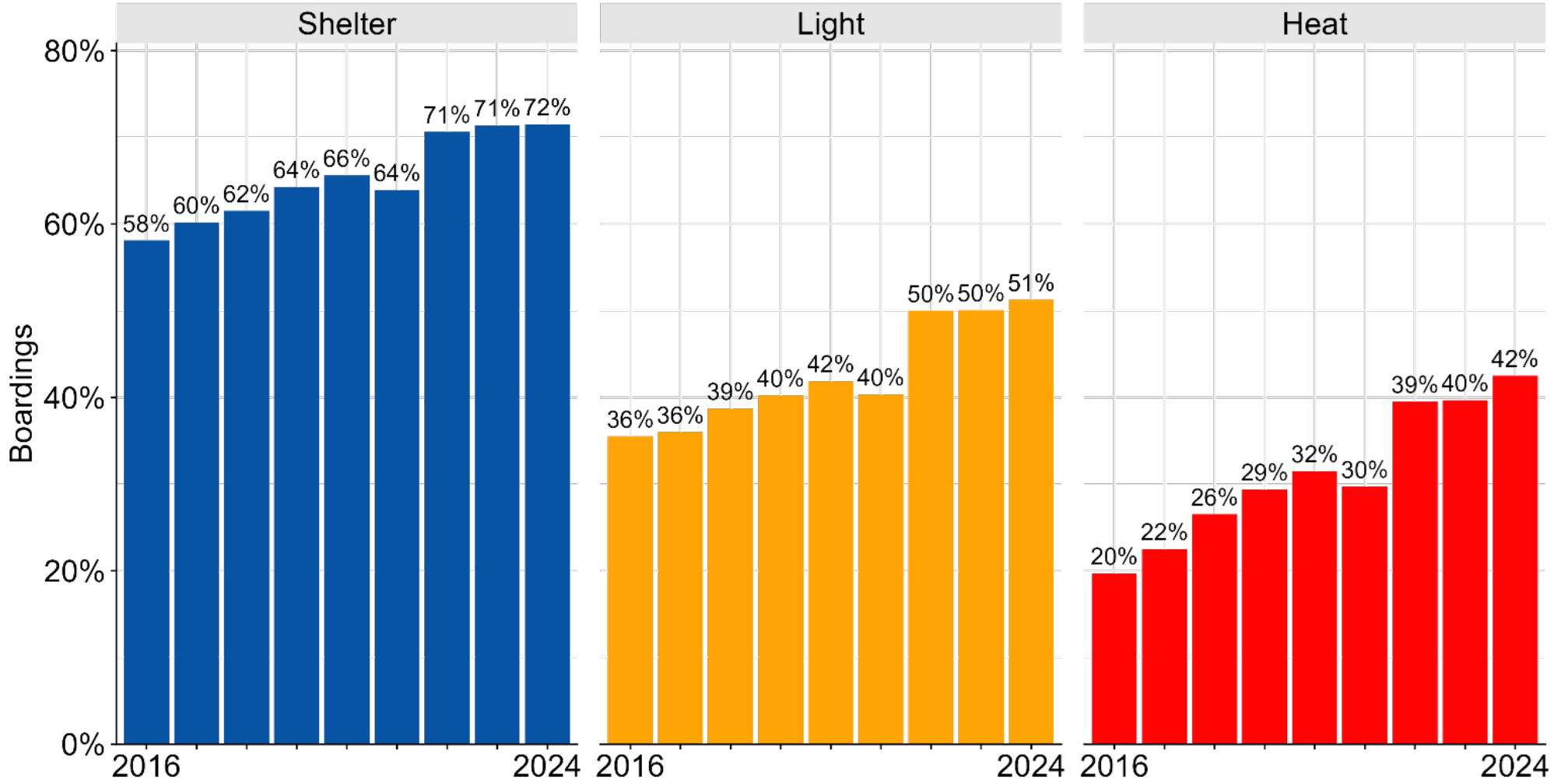
Bus stop accessibility process



- Inaccessible
- Constrained
- Accessible

- Bus Stop Improvement Guidelines

An increasing percent of riders wait for the bus with shelters, light, and heat



Availability of Shelter, Light and Heat: 2016 through Winter 2024-2025

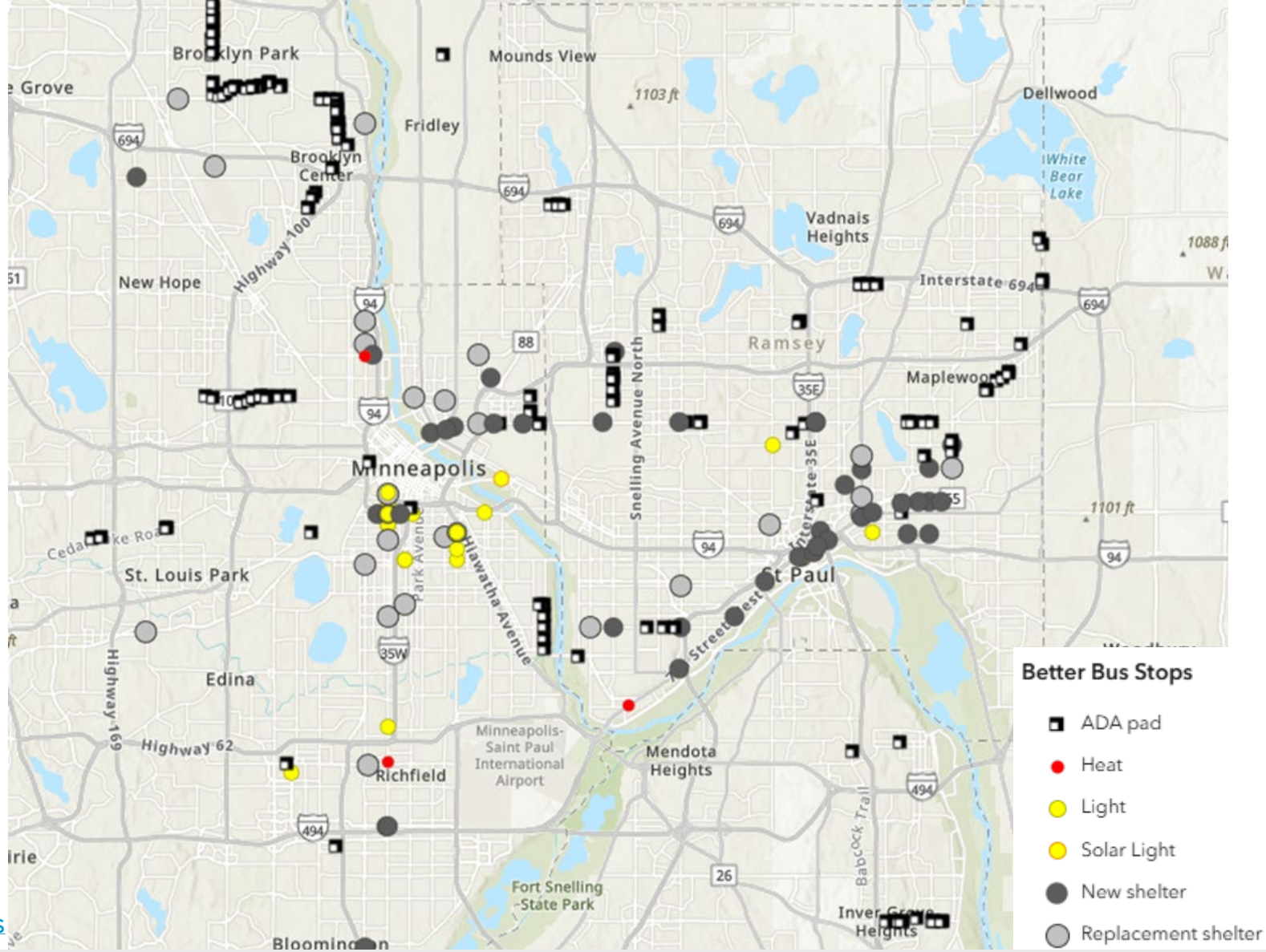
2025 Bus Stop Capital Improvements

- 152 new ADA pads
- 32 new shelters
- 24 replacement shelters
- 41 shelter light and heat

Construction highlights

- Multiple Metro Transit led projects
- Coordination with roadway partners

- More bus riders will have access to shelters, shelter lighting and heaters
- Continue coordinating bus stop improvements with other agencies' roadway projects
- Continue advancing accessibility improvements



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2026 and beyond

Discussion

- We prioritize ADA improvements by corridor-wide limited mobility use and ridership. With this new ADA field data collected, how could we update this prioritization?

Thank You

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