

METROPOLITAN COUNCIL
Notice of Request for Proposals (RFP) for
Next Generation 9-1-1 Call Handling Solution
Contract Number 26P213

The Metropolitan Council is soliciting proposals for a Next Generation 9-1-1 Call Handling Solution. The anticipated schedule for this procurement is as follows:

RFP Issue Date	September 15, 2026
Pre-Proposal Meeting	September 29, 2026, at 11:00 AM CST
Questions Due	October 2, 2026 at 4:00 PM CST
Proposals Due	October 27, 2026, at 4:00 PM CST
Award	April 2027

[Click Here](#) to view and download the RFP documents (including Plan Holder Report and Addendums). Please input this QuestCDN eBidDoc™ Number **10267491** on the website's Project Search page. Contact QuestCDN at 952-233-1632 or info@questcdn.com for assistance in downloading and working with the digital documents.

Proposers are strongly encouraged to verify subcontractor's State and Federal debarment and suspension status at: <http://www.mmd.admin.state.mn.us/debarredreport.asp>.

A pre-proposal meeting will be held on September 29, 2026 at 11:00 AM CST, via Microsoft Teams.

Proposers may join from the following meeting link:

<https://teams.microsoft.com/meet/229486654312144?p=h7evcHrw54LhDYA8Ra>

Meeting ID: 229 486 654 312 144, Passcode: aR37PG7h

Join with a video conferencing device: metro council@m.webex.com;

Video Conference ID: 116 414 658 6; [Alternate VTC instructions](#)

Or call in (audio only): +1 763-600-8619,,427518379#, United States, Minneapolis

Phone Conference ID: 427 518 379#

If you plan to attend Pre-Proposal Meeting please e-mail steven.kensinger@metc.state.mn.us so that you can be recorded as a participant. Proposers are strongly encouraged to attend.

Questions concerning the content of the RFP documents may be directed to:

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